McLeod Health Cheraw 2019 Community Health Needs Assessment







Approved by McLeod Health Cheraw Board of Directors on 07/25/2019

McLeod Health The Choice for Medical Excellence

Introduction

Health begins —long before illness—in our homes, schools and jobs. Through meaningful collaboration, we have the opportunity to make choices that can help us all to live a healthy life, regardless of income, education or ethnic background. This *Community Health Needs Assessment* and *Action Plan* presents an opportunity for improving health status.

People whose circumstances have made them vulnerable to poor health need our help in working towards eliminating barriers that provide everyone with the chance to live a healthy life. This work can't happen without first making use of the facts that serve as the foundation. Health research provides indicators of health status, such as the prevalence of disease or health issue and its effect in both economic and human terms. As health improvement initiatives are introduced, it can reflect the effectiveness of an approach or intervention. By using the *Community Health Needs Assessment*, we can evaluate relevant determinants of health that provides valuable insight in guiding decisions that create a pathway for improving the health of our community. As you read the *Community Health Needs Assessment*, it can change the way you think about health.

After reviewing the report, it is important to begin where health starts. Everyone in our community should have the opportunity to make good healthy choices (e.g., regarding smoking, diet, alcohol use, physical activity) since this has the largest impact on future health outcomes. Wherever possible, through programs, services, public policy or other means, emphasis needs to be placed on addressing health choices and prevention before there is a medical need. Research has shown that the health care system represents only 10-20% of determining health status, while our individual health behaviors we choose account for 40% or more.

Through changes in public policy, it is possible that most people, regardless of income, could have the ability to see a doctor. Health insurance does not guarantee good health, but it does provide important access to preventative health services. It can reduce the risk of deferring needed care and the financial risk associated with receiving care. Those most vulnerable to poor health often have the weakest voice when it comes to health policy. Our efforts should prioritize

our resources to address the most pressing needs, disparities, and inequalities where we may be impactful.

Our success should be linked to collaboration where our collective efforts can build a healthy community that nurtures its families and communities. McLeod Health encourages partnerships with volunteers, business, government, civic and religious institutions to join us in this work. Although we will not be able to eradicate every illness, there is much we can accomplish by education, fostering good health and addressing community health gaps. Health begins with healthy relationships, healthy communities, and healthy jobs, which can protect us from the stress of everyday life.

Input was solicited and taken into account from the following sources in identifying and prioritizing significant health needs and in identifying resources potentially available to address those health needs:

- At least one state, local, or regional governmental public health department (or equivalent department or agency), or State Office of Rural Health with knowledge, information, or expertise relevant to the health needs of the community
- Members of medically underserved, low-income, and minority populations in the community served by the hospital facility or individuals or organizations serving or representing the interests of these populations
- Solicitation of comments received on the hospital facility's most recently conducted CHNA and most recently adopted implementation strategy

One-on-one interviews, questionnaires, and forums were conducted in Spring 2019 as a means to gather input.

Top Health Concerns Reported Among Community Members

- Obesity
- Cancer
- Access to Primary Care

• Care for the Elderly

Source: McLeod Health 2019 Survey

Top Health Concerns Reported Among Health Professionals

Most frequent health concerns:

- Access to Primary Care
- Access to Specialty Care
- Diabetes

Source: McLeod Health 2019 Survey

Primary Diagnosis Admitted to Emergency Department

Most frequent health needs presenting to McLeod Health Cheraw Emergency Department October 2017 – September 2018:

- Abdominal Pain
- Urinary Tract Infection
- Chest Pain
- Acute Bronchitis
- Acute Upper Respiratory Infection
- Acute Pharyngitis
- Vomiting
- Headache
- Hypertension

Source: McLeod Health Clinical Outcomes

Primary Inpatient Diagnosis

Most frequent health needs presenting to McLeod Health Cheraw October 2017 – September 2018:

• Sepsis

- Labor & Delivery, Vaginal and Caesarean
- Acute Kidney Failure
- Pneumonia
- Chronic Obstructive Pulmonary Disease
- Hypertension
- Urinary Tract Infection

Source: McLeod Health Clinical Outcomes

Opportunities & Plan Priorities

McLeod Health Cheraw has developed an action plan that collaborates with community partners to provide community health initiatives that are focused on areas listed below and further described within the Implementation Plan that utilizes evidence-based practices for addressing:

- Access to Primary
- Diabetes
- Heart Disease and Stroke
- Lung Disease

About McLeod Health Cheraw

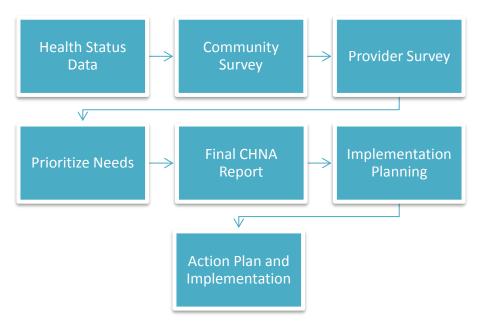
With a strong history in the Chesterfield community since 1958, McLeod Health Cheraw, formerly Chesterfield General Hospital, serves residents of Chesterfield and Marlboro Counties with excellence in patient care. As part of McLeod Health, patients receive access to specialized services, improved technology, an outstanding physician network and enhanced facilities. Services available at McLeod Health Cheraw include: cardiac & vascular care, diagnostic imaging (mammography, low-dose lung cancer CT screenings, MRI, etc.), inpatient dialysis, laboratory, cardiopulmonary & vascular rehabilitation, general surgery, orthopedic, physical therapy, nutritional services & management, respiratory therapy, stress test, hospice and palliative care. The 59-bed hospital also provides an expanded Emergency Department, an Intensive Care Unit and a Medical Surgical Unit.

OVERVIEW

This Community Health Needs Assessment serves as a tool to evaluate the overall health status, behaviors and needs of Chesterfield County. The March 2010 passage of the Patient Protection and Affordable Care Act (ACA) introduced reporting requirements for private, not-for-profit hospitals. To meet these new federal requirements, the information gathered in this assessment is used to guide the strategic planning process in addressing health disparities.

A Community Health Needs Assessment gives information to health care providers to make decisions and commit resources to areas of greatest need, making the greatest impact on community health status.

This assessment incorporates data from within the community, such as individuals served and health organizations, as well as vital statistics and other existing health-related data to develop a tailored plan which targets the needs of the county. The Community Health Needs Assessment includes:



METHODS

An assessment team comprised of McLeod Health's Community Health and Communication and Public Information staff reviewed literature, data and publications from public sources. Members of the assessment team represented each of the seven acute care hospital facilities within McLeod Health and were assigned to collect data that represented indicators of community health status or its socioeconomic determinants. Therefore, focus was placed on identifying locally-appropriate indicators, benchmarks, and pertinent health issues.

Pre-existing databases containing local, state and national health and behavior data were used for comparisons when possible. Sources of this data are listed at the end of this document.

Data collection was limited to the most recent publicly available resources and some primary data from qualitative and quantitative investigation. As a result, this document portrays a partial picture of the health status of the community served.

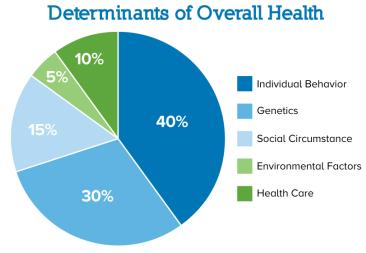
Data analysis included demographic, socioeconomic and health determinant measures. When possible, data also was analyzed according to age, gender and/or race to offer insight into health disparities that may affect specific subgroups in the community.

A summary of county data is reflected as a comparison to state and national data when available to indicate community health concerns.

HEALTH DETERMINANTS AND DISPARITIES

What are the determinants of health?

Health behaviors had the majority overall impact on future health outcomes (i.e., smoking, diet, drug & alcohol use, physical activity, other lifestyle behaviors) and account for 40% of causes for premature death. Genetic predisposition is responsible for 30%, Social circumstances 15%, and Health care for only 10% (i.e., access to physician and other health services) of health risk for premature death.



Source: We Can Do Better-Improving the Health of the American People, The New England Journal of Medicine, September 2007

Behavioral Determinants (40%)

Examples:

- Diet
- Physical activity
- Alcohol, cigarette, and other drug use
- Hand washing

Genetic Determinants (30%)

Examples:

- Age
- Sex
- HIV status
- Inherited conditions, such as sickle-cell anemia, hemophilia, and cystic fibrosis
- Carrying the BRCA1 or BRCA2 gene, which increases risk for breast and ovarian cancer
- Family history of heart disease, cancer, etc.

Social Determinants (15%)

Examples:

- Availability of resources to meet daily needs, such as educational and job opportunities, living wages, or healthful foods
- Social norms and attitudes, such as discrimination
- Exposure to crime, violence, and social disorder, such as the presence of trash
- Social support and social interactions
- Socioeconomic conditions, such as concentrated poverty
- Quality schools
- Transportation options
- Public safety

Health Care Determinants (10%)

Examples:

- Quality, affordability, and availability of services
- Lack of insurance coverage
- Limited language access

Environmental Determinants (5%)

Examples:

- Quality of food, water, and air
- Worksites, schools, and recreational settings
- Housing, homes, and neighborhoods
- Exposure to toxic substances and other physical hazards
- Physical barriers, especially for people with disabilities

What are health disparities?

"Health disparity" refers to a higher burden of illness, injury, disability, or mortality experienced by one population group relative to another group. Health disparities can involve the medical care differences between groups in health insurance coverage, access to care, and quality of care. While disparities are commonly viewed through the lens of race and ethnicity, they occur across many dimensions, including socioeconomic status, age, location, gender, and disability status. Poor health status is often linked with people without health insurance, those who have poor access of care (i.e., limited transportation), lower socioeconomic status, lower education obtainment, and those among racial minority groups. Beyond the provision of health care services, eliminating health disparities will necessitate behavioral, environmental, and social-level approaches to address issues such as insufficient education, inadequate housing, exposure to violence, and limited opportunities to earn a livable wage.

Health disparities have persisted across the nation and have been documented for many decades and, despite overall improvements in population health over time, many disparities have persisted and, in some cases, widened. Moreover, economic downturns contributed to a further widening of disparities.

The Community Health Needs Assessment attempts to identify and quantify the health disparities within a defined county population that are at disproportionately higher in incidence of disease, disability, or at risk of experiencing worse health outcomes. Within these identified disparities and availability of health resources, gaps can be identified and prioritized based on need so that health resources can be targeted. Planning initiatives to address community health needs take in consideration the existing initiatives, the available resources that we are aware of, and where future improvements can be anticipated to make meaningful impact on improving community health.

What are Key Initiatives to reduce disparities?

In 2010, the U.S. Department of Health and Human Services (HHS) established a vision of, "a nation free of disparities in health and health care," and set out a series of priorities,

strategies, actions, and goals to achieve this vision. States, local communities, private organizations, and providers also are engaged in efforts to reduce health disparities.

Federal, state, and local agencies and programs work along with local hospitals, often in cooperation, to provide access to needed health care services. Within constraints of limited resources, each of these entities generally target populations with specific services offered within the county. This study attempts to incorporate their input into determining the priorities among health disparities and look for opportunities for collaboration.

Preventative Care

Preventative care includes medical services such as screenings, immunizations, counseling, and preventative medications intended to prevent illness or detect diseases early before symptoms are developed. With early detection, diseases can be treated more effectively, reducing potential complications of disease or even death. Regular preventative care can improve individual health and the overall health of a community.

Various preventative care guidelines and recommendations are published by different professional organizations, but most health care professionals refer to the recommendations published by the United States Preventative Services Task Force (USPSTF) as a reliable, widely accepted, and evidence-based guide. The USPSTF is an independent, volunteer panel of national experts in prevention and evidence-based medicine. Their recommendations are based on a rigorous review of existing peer-reviewed data. The USPSTF assigns a letter grade (A, B, C, D, or I) to each recommendation based on the strength of evidence and the balance of benefits and potential harms of the preventative service. Grade A and Grade B preventative services are recommended because the USPSTF has determined a high or moderate certainty that the net benefit is moderate or substantial.¹

USPSTF preventative care recommendations apply to people who have no signs or symptoms of a specific disease or condition. USPSTF recommendations are evidence-based guidelines that help physicians identify appropriate preventative services for certain patient populations, but preventative care should be tailored for each patient depending on individual circumstances. Determining appropriate preventative services for an individual patient requires a one-on-one discussion between the physician and patient.

A complete list of USPSTF preventive care guidelines, including A and B grade recommendations, can be found at <u>www.uspreventiveservicestaskforce.org</u>. The table below highlights USPSTF grade A and B preventative care recommendations pertaining to community health priority areas including heart disease and stroke, diabetes, cancer, and oral health.

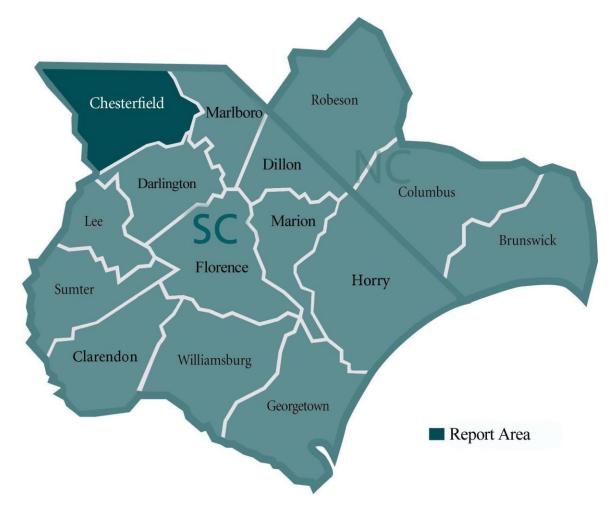
USPSTF Grade A and B Preventative Service Recommendations Associated with Identified Key Priority Areas

Торіс	Recommendation	Grade
Blood Pressure Screening: Adults	The USPSTF recommends screening for high blood pressure in adults aged 18 years or older. The USPSTF recommends obtaining measurements outside of the clinical setting for diagnostic confirmation before starting treatment.	A
Breast Cancer Screening	The USPSTF recommends biennial screening mammography for women aged 50 to 74 years.	В
Cervical Cancer Screening	The USPSTF recommends screening for cervical cancer every 3 years with cervical cytology alone in women aged 21 to 29 years. For women aged 30 to 65 years, the USPSTF recommends screening every 3 years with cervical cytology alone, every 5 years with high-risk human papillomavirus (hrHPV) testing alone, or every 5 years with hrHPV testing in combination with cytology (cotesting).	A

Colorectal Cancer	The USPSTF recommends screening for colorectal cancer	A
Screening	starting at age 50 years and continuing until age 75 years.	
Dental Caries	The USPSTF recommends the application of fluoride varnish	В
Prevention: Infants	to the primary teeth of all infants and children starting at the	
and children up to	age of primary tooth eruption in primary care practices. The	
age 5 years	USPSTF recommends primary care clinicians prescribe oral	
	fluoride supplementation starting at age 6 months for children	
	whose water supply is fluoride deficient.	
Diabetes Screening	The USPSTF recommends screening for abnormal blood	В
	glucose as part of cardiovascular risk assessment in adults aged	
	40 to 70 years who are overweight or obese. Clinicians should	
	offer or refer patients with abnormal blood glucose to intensive	
	behavioral counseling interventions to promote a healthful diet	
	and physical activity.	
Lung Cancer	The USPSTF recommends annual screening for lung cancer	В
Screening	with low-dose computed tomography in adults ages 55 to 80	
	years who have a 30 pack-year smoking history and currently	
	smoke or have quit within the past 15 years. Screening should	
	be discontinued once a person has not smoked for 15 years or	
	develops a health problem that substantially limits life	
	expectancy or the ability or willingness to have curative lung	
	surgery.	
Obesity Screening	The USPSTF recommends that clinicians offer or refer adults	В
and Counseling:	with a body mass index of 30 or higher (calculated as weight in	
Adults		

	kilograms divided by height in meters squared) to intensive, multicomponent behavioral interventions.	
Obesity Screening: Children and Adolescents	The USPSTF recommends that clinicians screen for obesity in children and adolescents 6 years and older and offer or refer them to comprehensive, intensive behavioral interventions to promote improvements in weight status.	B
Skin Cancer Behavioral Counseling	The USPSTF recommends counseling young adults, adolescents, children, and parents of young children about minimizing exposure to ultraviolet (UV) radiation for persons aged 6 months to 24 years with fair skin types to reduce their risk of skin cancer.	B
Tobacco Use Counseling and Interventions: Non- Pregnant Adults	The USPSTF recommends that clinicians ask all adults about tobacco use, advise them to stop using tobacco, and provide behavioral interventions and U.S. Food and Drug Administration (FDA)–approved pharmacotherapy for cessation to adults who use tobacco.	A
Tobacco Use Counseling: Pregnant Women	The USPSTF recommends that clinicians ask all pregnant women about tobacco use, advise them to stop using tobacco, and provide behavioral interventions for cessation to pregnant women who use tobacco.	A
Tobacco Use Interventions: Children and Adolescents	The USPSTF recommends that clinicians provide interventions, including education or brief counseling, to prevent initiation of tobacco use in school-aged children and adolescents.	B

COMMUNITY DEFINED FOR THIS ASSESSMENT



The community was defined based on the geographic origins of McLeod Health Cheraw inpatient and outpatient hospital data, the study area for this assessment is defined as Chesterfield County which represents the majority of patients served, to include the zip codes shown in Table 1.

ZIP Code	City	County
29512	Bennettsville	Marlboro
29520	Cheraw	Chesterfield
29570	McColl	Marlboro
29584	Patrick	Chesterfield
29596	Wallace	Marlboro
29709	Chesterfield	Chesterfield
29727	Mount Croghan	Chesterfield
29741	Ruby	Chesterfield

Table 1. McLeod Cheraw Primary Service Area ZIP Codes

Demographics

Current population demographics and changes in demographic composition over time play a determining role in the types of health and social services needed by communities.

The following information represents indicators of health status. The gauge displays, where available, compare local data to state and national data. A green needle on the gauge indicates the county is performing above the state and national data. A red needle indicates the county is performing below the state and national data.

Total Population

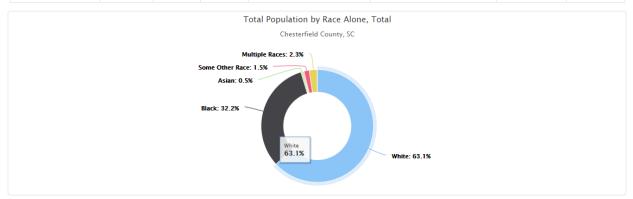
A total of 46,127 people live in the 798.99 square mile report area defined for this assessment according to the U.S. Census Bureau American Community Survey 2013-17 5-year estimates. The population density for this area, estimated at 57.73 persons per square mile, is less than the national average population density of 90.88 persons per square mile.

Report Area	Total Population	Total Land Area (Square Miles)	Population Density (Per Square Mile)
Chesterfield County, SC	46,127	798.99	57.73
South Carolina	4,893,444	30,062.97	162.77
United States	321,004,407	3,532,315.66	90.88

Data Source: US Census Bureau, American Community Survey. 2013-17. Source geography: Tract → Show more details

Total Population by Race Alone, Total

Report Area	White	Black	Asian	Native American / Alaska Native	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Races
Chesterfield County, SC	29,121	14,836	210	165	28	714	1,053
South Carolina	3,292,598	1,332,110	71,994	14,992	3,015	74,328	104,407
United States	234,370,202	40,610,815	17,186,320	2,632,102	570,116	15,553,808	10,081,044



Population in Limited English Households

This indicator reports the percentage of the population aged 5 and older living in Limited English speaking households. A "Limited English speaking household" is one in which no member 14 years old and over (1) speaks only English at home or (2) speaks a language other than English at home and speaks English "Very well." This indicator is significant as it identifies households and populations that may need English-language assistance.

Report Area	Total Population Age 5+	Linguistically Isolated Population	Percent Linguistically Isolated Population	Percent Linguistically Isolated Population
Chesterfield County, SC	43,502	729	1.68%	
South Carolina	4,603,480	76,656	1.67%	
United States	301,150,892	13,323,495	4.42%	
Note: This indicator is compared	-	17.0		0% 15% Chesterfield (1.68%)
Data Source: US Census Bureau,	American Community Survey, 201.	3-17. Source geography: Tract → Show more	details	 South Carolina (1.67%) United States (4.42%)

Social & Economic Factors

Economic and social insecurity often are associated with poor health. Poverty, unemployment, and lack of educational achievement affect access to care and a community's ability to engage in healthy behaviors. Without a network of support and a safe community, families cannot thrive. Ensuring access to social and economic resources provides a foundation for a healthy community.

Education - Bachelor's Degree or Higher

11.25% of the population aged 25 and older, or 3,565 have obtained an Bachelor's level degree or higher. This indicator is relevant because educational attainment has been linked to positive health outcomes.

Report Area	Total Population Age 25+	Population Age 25+ with Bachelor's Degree or Higher	Percent Population Age 25+ with Bachelor's Degree or Higher	Percent Population Age 25+ witl Bachelor's Degree or Higher
Chesterfield County, SC	31,679	3,565	11.25%	
South Carolina	3,325,601	898,081	27.01%	0% 100%
United States	216,271,644	66,887,603	30.93%	 Chesterfield (11.25%) South Carolina (27.01%)
Note: This indicator is co	ompared to the state average.			United States (30.93%)

Data Source: US Census Bureau, American Community Survey. 2013-17. Source geography: Tract → Show more details

Education - High School Graduation Rate

Within the report area 89.9% of students are receiving their high school diploma within four years. Data represents the 2016-17 school year.

This indicator is relevant because research suggests education is one the strongest predictors of health (Freudenberg & Ruglis, 2007).

Report Area	Total Student Cohort	Estimated Number of Diplomas Issued	Cohort Graduation Rate
Chesterfield County, SC	387	348	89.9%
South Carolina	49,427	42,320	85.6%
United States	3,095,906	2,688,701	86.8%

0% 100%

Chesterfield (89.9%)

South Carolina (85.6%)

United States (86.8%)

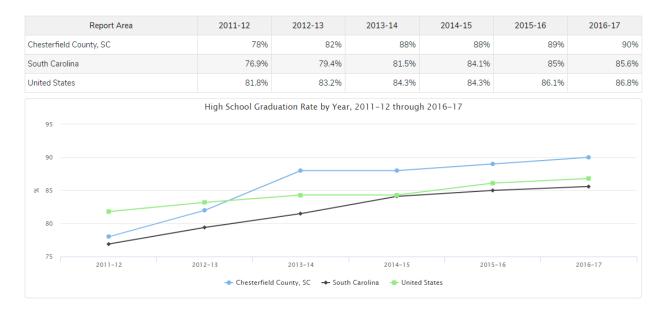
Cohort Graduation Rate

Note: This indicator is compared to the state average.

Data Source: US Department of Education, EDFacts. Accessed via DATA.GOV. Additional data analysis by CARES. 2016-17. Source geography: School District \rightarrow Show more details

High School Graduation Rate by Year, 2011-12 through 2016-17

The table below shows local, state, and National trends in cohort graduation rates. Note: Data for some states are omitted each year when they fail to meet federal reporting standards or deadlines. Use caution when comparing national trends as the "universe" population may differ over time.



Income - Median Household Income

This indicator reports median household income based on the latest 5-year American Community Survey estimates. This includes the income of the householder and all other individuals 15 years old and over in the household, whether they are related to the householder or not. Because many households consist of only one person, average household income is usually less than average family income.

Report Area	Total Households	Average Household Income	Median Household Income	Median Household
Chesterfield County, SC	18,303	\$49,406.00	\$38,469.00	
South Carolina	1,871,307	\$66,759.00	\$48,781.00	
Inited States	118,825,921	\$81,283.00	\$57,652.00	



Note: This indicator is compared to the state average

Data Source: US Census Bureau, American Community Survey. 2013-17. Source geography: Tract → Show more details

Poverty - Population Below 100% FPL

Poverty is considered a *key driver* of health status.

Within the report area 23.8% or 10,844 individuals are living in households with income below the Federal Poverty Level (FPL). This indicator is relevant because poverty creates barriers to access including health services, healthy food, and other necessities that contribute to poor health status.

Report Area	Total Population	Population in Poverty	Percent Population in Poverty	Percent Population in Poverty
Chesterfield County, SC	45,571	10,844	23.8%	
South Carolina	4,751,345	790,657	16.64%	
Jnited States	313.048.563	45,650,345	14.58%	

Chesterfield County, SC

Physical Environment

A community's health also is affected by the physical environment. A safe, clean environment that provides access to healthy food and recreational opportunities is important to maintaining and improving community health.

Air Quality - Respiratory Hazard Index

This indicator reports the non-cancer respiratory hazard index score. This score represents the potential for non-cancer adverse health effects, where scores less than 1.0 indicate adverse health effects are unlikely, and scores of 1.0 or more indicate a potential for adverse health effects.

Report Area	Total Population	Respiratory Hazard Index Score
Chesterfield County, SC	46,734	1.23
South Carolina	4,625,357	1.63
United States	312,576,287	1.83

Data Source: <u>EPA National Air Toxics Assessment</u>. <u>Show more details</u>

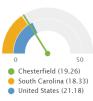
Food Environment - Grocery Stores

This indicator reports the number of grocery stores per 100,000 population. Grocery stores are defined as supermarkets and smaller grocery stores primarily engaged in retailing a general line of food, such as canned and frozen foods; fresh fruits and vegetables; and fresh and prepared meats, fish, and poultry. Included are delicatessen-type establishments. Convenience stores and large general merchandise stores that also retail food, such as supercenters and warehouse club stores are excluded. This indicator is relevant because it provides a measure of healthy food access and environmental influences on dietary behaviors.

Report Area	Total Population	Number of Establishments	Establishments, Rate per 100,000 Population	Grocery Stores, Rate (Per 100,000 Population)
Chesterfield County, SC	46,734	9	19.26	
South Carolina	4,625,364	848	18.33	
United States	308,745,538	65,399	21.18	

Note: This indicator is compared to the state average.

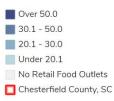
Data Source: US Census Bureau, County Business Patterns. Additional data analysis by CARES. 2016. Source geography: ZCTA → Show more details





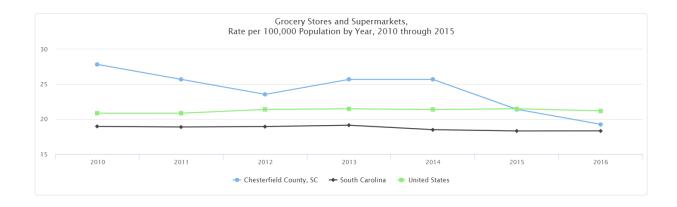
☑ View larger map

All Retail Food Outlets, Rate (Per 100,000 Pop.) by ZCTA, CBP 2016



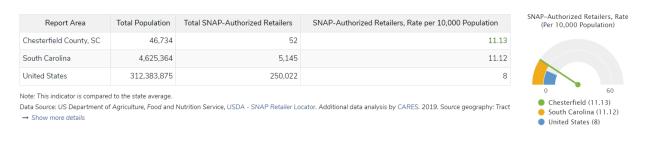
Grocery Stores and Supermarkets, Rate per 100,000 Population by Year, 2010 through 2015

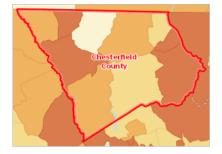
Report Area	2010	2011	2012	2013	2014	2015	2016
Chesterfield County, SC	27.82	25.68	23.54	25.68	25.68	21.4	19.26
South Carolina	18.96	18.87	18.94	19.13	18.49	18.31	18.33
United States	20.85	20.85	21.39	21.47	21.37	21.47	21.18



Food Environment - SNAP-Authorized Food Stores

This indicator reports the number of SNAP-authorized food stores as a rate per 10,000 population. SNAP-authorized stores include grocery stores as well as supercenters, specialty food stores, and convenience stores that are authorized to accept SNAP (Supplemental Nutrition Assistance Program) benefits.





SNAP-Authorized Retailers Access, Rate per 10,000 Population by Tract, USDA 2019



Clinical Care

A lack of access to care presents barriers to good health. The supply and accessibility of facilities and physicians, the rate of uninsured, financial hardship, transportation barriers, cultural competency, and coverage limitations affect access.

Rates of morbidity, mortality, and emergency hospitalizations can be reduced if community residents access services such as health screenings, routine tests, and vaccinations. Prevention indicators can call attention to a lack of access or knowledge regarding one or more health issues and can inform program interventions.

30-Day Hospital Readmissions

This indicator reports the percentage of Medicare fee-for-service beneficiaries readmitted to a hospital within 30 days of an initial hospitalization discharge.



Access to Dentists

This indicator reports the number of dentists per 100,000 population. This indicator includes all dentists - qualified as having a doctorate in dental surgery (D.D.S.) or dental medicine (D.M.D.), who are licensed by the state to practice dentistry and who are practicing within the scope of that license.

Report Area	Total Population, 2015	Dentists, 2015	Dentists, Rate per 100,000 Pop.	Dentists, Rate per 100,000 Pop.
Chesterfield County, SC	46,017	14	30.42	
South Carolina	4,896,146	2,549	52.1	
United States	321,418,820	210,832	65.6	
				0 300
Note: This indicator is compared to the sta Data Source: US Department of Health & H		vices Administration, Area H	ealth Resource File. 2015. Source geography: County →	 Chesterfield (30.42) South Carolina (52.1)

Data Source: US Department of Health & Human Services, Health Resources and Services Administration, Area Health Resource File. 2015. Source geography: County -Show more details

United States (65.6)

Access to Dentists, Rate (Per 100,000 Pop.) by Year, 2010 through 2015

Report Area	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	19.3	23.6	28.2	28.1	30.4	30.4
South Carolina	46.3	47	48.4	49.9	51.2	52.1
United States	58.9	60.3	61.7	63.2	64.7	65.6

This indicator reports the rate of dentists per 100,000 population by year.



Access to Mental Health Providers

This indicator reports the rate of the county population to the number of mental health providers including psychiatrists, psychologists, clinical social workers, and counsellors that specialize in mental health care.

Report Area	Estimated Population	Number of Mental Health Providers	Ratio of Mental Health Providers to Population (1 Provider per x Persons)	Mental Health Care Provider Rate (Per 100,000 Population)	Mental Health Care Provi (Per 100,000 Popula
Chesterfield County, SC	45,948	47	977.6	102.3	
South Carolina	5,024,369	8,231	610.4	163.8	0 Chesterfield (102.
United States	317,105,555	643,219	493	202.8	 South Carolina (102. United States (202

Note: This indicator is compared to the state average.

Data Source: University of Wisconsin Population Health Institute, County Health Rankings. 2017. Source geography: County → Show more details

Access to Primary Care

This indicator reports the number of primary care physicians per 100,000 population. Doctors classified as "primary care physicians" by the AMA include: General Family Medicine MDs and DOs, General Practice MDs and DOs, General Internal Medicine MDs and General Pediatrics

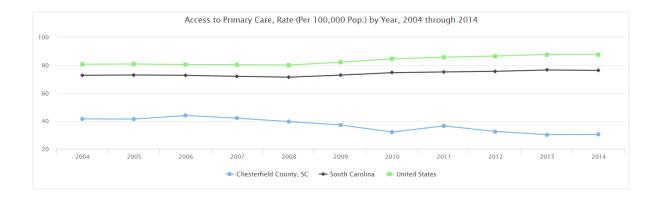
MDs. Physicians age 75 and over and physicians practicing sub-specialties within the listed specialties are excluded. This indicator is relevant because a shortage of health professionals contributes to access and health status issues.

Report Area	Total Population, 2014	Primary Care Physicians, 2014	Primary Care Physicians, Rate per 100,000 Pop.	Primary Care Physicians, Rate pe 100,000 Pop.
Chesterfield County, SC	46,125	14	30.35	
South Carolina	4,832,482	3,689	76.3	
United States	318,857,056	279,871	87.8	
Note: This indicator is compared Data Source: US Department of Show more details		h Resources and Services Administration, A	area Health Resource File. 2014. Source geography: County 🔿	0 300 Chesterfield (30.35) South Carolina (76.3) United States (87.8)

Access to Primary Care, Rate (Per 100,000 Pop.) by Year, 2004 through 2014

This indicator reports the rate of primary care physicians per 100,000 population by year.

Report Area	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Chesterfield County, SC	41.58	41.44	43.99	42.09	39.64	37.18	32.1	36.51	32.54	30.3	30.35
South Carolina	72.8	73.02	72.83	72.03	71.48	72.98	74.7	75.2	75.66	76.63	76.34
United States	80.76	80.94	80.54	80.38	80.16	82.22	84.57	85.83	86.66	87.76	87.77



Diabetes Management - Hemoglobin A1c Test

This indicator reports the percentage of diabetic Medicare patients who have had a hemoglobin A1c (hA1c) test, a blood test which measures blood sugar levels, administered by a health care professional in the past year. In the report area, 632 Medicare enrollees with diabetes have had an annual exam out of 816 Medicare enrollees in the report area with diabetes, or 77.5%. This indicator is relevant because engaging in preventive behaviors allows for early detection and

treatment of health problems. This indicator can also highlight a lack of access to preventive care, a lack of health knowledge, insufficient provider outreach, and/or social barriers preventing utilization of services.

Report Area	Total Medicare Enrollees	Medicare Enrollees with Diabetes	Medicare Enrollees with Diabetes with Annual Exam	Percent Medicare Enrollees with Diabetes with Annual Exam	Percent Medicare En Diabetes with Ann
Chesterfield County, SC	5,208	816	632	77.5%	
South Carolina	550,660	70,300	61,388	87.3%	0%
United States	26,937,083	2,919,457	2,501,671	85.7%	0% Chesterfield (South Carolina



ent Medicare Enrollees with

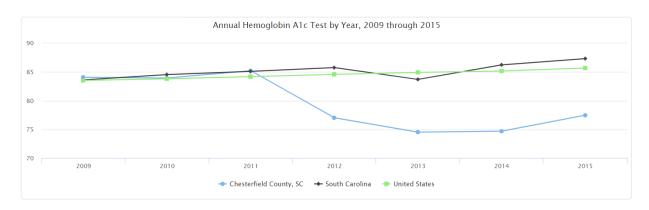
Note: This indicator is compared to the state average

Data Source: Dartmouth College Institute for Health Policy & Clinical Practice, Dartmouth Atlas of Health Care. 2015. Source geography: County 🔿 Show more details

Annual Hemoglobin A1c Test by Year, 2009 through 2015

Percent of Medicare Beneficiaries with Diabetes with Annual Hemoglobin A1c Test

Report Area	2009	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	84.07	83.93	85.21	77.01	74.51	74.67	77.45
South Carolina	83.61	84.54	85.09	85.75	83.70	86.23	87.32
United States	83.52	83.81	84.18	84.57	84.92	85.16	85.69



Federally Qualified Health Centers

This indicator reports the number of Federally Qualified Health Centers (FQHCs) in the community. This indicator is relevant because FQHCs are community assets that provide health care to vulnerable populations; they receive extra funding from the federal government to promote access to ambulatory care in areas designated as medically underserved.

Report Area	Total Population	Number of Federally Qualified Health Centers	Rate of Federally Qualified Health Centers per 100,000 Population
Chesterfield County, SC	46,734	6	12.84
South Carolina	4,625,364	187	4.04
United States	312,471,327	8,768	2.81

Note: This indicator is compared to the state average.

Data Source: US Department of Health & Human Services, Center for Medicare & Medicaid Services, Provider of Services File. December 2018. Source geography: Address \rightarrow Show more details



Health Professional Shortage Areas

This indicator reports the number and location of health care facilities designated as "Health Professional Shortage Areas" (HPSAs), defined as having shortages of primary medical care, dental or mental health providers. This indicator is relevant because a shortage of health professionals contributes to access and health status issues.

Report Area	Primary Care Facilities	Mental Health Care Facilities	Dental Health Care Facilities	Total HPSA Facility Designations
Chesterfield County, SC	1	1	1	3
South Carolina	49	48	47	144
United States	3,599	3,171	3,071	9,836

Data Source: US Department of Health & Human Services, Health Resources and Services Administration, Health Resources and Services Administration. February 2019. Source geography: Address \rightarrow Show more details

Preventable Hospital Visits

This indicator reports the discharge rate (per 1,000 Medicare enrollees) for conditions that are ambulatory care sensitive (ACS). ACS conditions include pneumonia, dehydration, asthma, diabetes, and other conditions which could have been prevented if adequate primary care resources were available and accessed by those patients. This indicator is relevant because analysis of ACS discharges allows demonstrating a possible "return on investment" from

interventions that reduce admissions (for example, for uninsured or Medicaid patients) through better access to primary care resources.

Report Area	Total Medicare Part A Enrollees	Ambulatory Care Sensitive Condition Hospital Discharges	Ambulatory Care Sensitive Condition Discharge Rate	Preventable Hospital Events, Age Adjusted Discharge Rate (Per 1,000 Medicare Enrollees)
Chesterfield County, SC	4,045	284	70.3	
South Carolina	434,703	19,801	45.6	
United States	22,488,201	1,112,019	49.4	0 150 Chesterfield (70.3) South Carolina (45.6)
lote: This indicator is co	ompared to the state average.			United States (49.4)

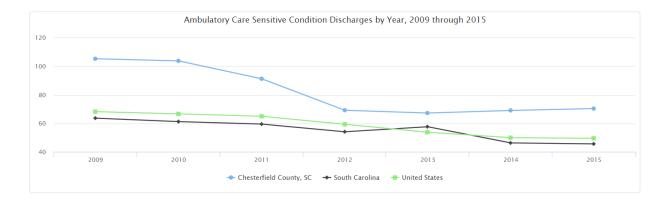
Data Source: Dartmouth College Institute for Health Policy & Clinical Practice, Dartmouth Atlas of Health Care. 2015. Source geography: County -> Show more details

Ambulatory Care Sensitive Condition Discharges by Year, 2009 through 2015

Rate of Ambulatory Care Sensitive Condition Discharges (per 1,000 Medicare Part A

Beneficiaries)

Report Area	2009	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	105.26	103.80	91.23	69.18	67.21	69.03	70.33
South Carolina	63.62	61.20	59.44	54.08	57.60	46.23	45.55
United States	68.16	66.58	64.93	59.29	53.76	49.90	49.45



Prevention - Mammogram

This indicator reports the percentage of female Medicare enrollees, age 67-69, who have received one or more mammograms in the past two years. This indicator is relevant because engaging in preventive behaviors allows for early detection and treatment of health problems. This indicator can also highlight a lack of access to preventive care, a lack of health knowledge, insufficient provider outreach, and/or social barriers preventing utilization of services.

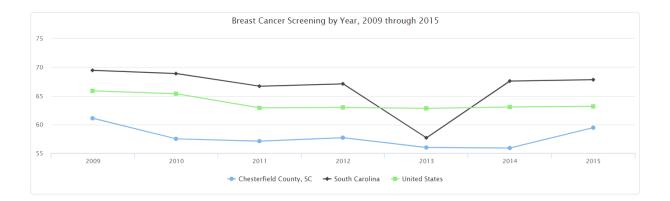
Report Area	Total Medicare Enrollees	Female Medicare Enrollees Age 67-69	Female Medicare Enrollees with Mammogram in Past 2 Years	Percent Female Medicare Enrollees with Mammogram in Past 2 Year	Percent Female Medicar Enrollees with Mammograr Past 2 Year
Chesterfield County, SC	5,208	567	337	59.4%	
South Carolina	550,660	58,753	39,850	67.8%	
United States	26,937,083	2,544,732	1,607,329	63.2%	0% 100 Chesterfield (59.4%)
lote: This indicator	is compared to the	state average.			 South Carolina (67.89 United States (63.2%)

Data Source: Dartmouth College Institute for Health Policy & Clinical Practice, Dartmouth Atlas of Health Care, 2015. Source geography: County -> Show more details

Breast Cancer Screening by Year, 2009 through 2015

Percent of Female Medicare Beneficiaries Age 67-69 with Mammogram trend

Report Area	2009	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	61.08	57.49	57.09	57.69	55.98	55.88	59.44
South Carolina	69.46	68.89	66.69	67.10	57.67	67.59	67.83
United States	65.87	65.37	62.90	62.98	62.82	63.06	63.16



Health Behaviors

Health behaviors such as poor diet, a lack of exercise, and substance abuse contribute to poor health status.

Alcohol Consumption

This indicator reports the percentage of adults aged 18 and older who self-report heavy alcohol consumption (defined as more than two drinks per day on average for men and one drink per day on average for women). This indicator is relevant because current behaviors are determinants of

future health and this indicator may illustrate a cause of significant health issues, such as cirrhosis, cancers, and untreated mental and behavioral health needs.

Report Area	Total Population Age 18+	Estimated Adults Drinking Excessively	Estimated Adults Drinking Excessively (Crude Percentage)	Estimated Adults Drinking Excessively (Age-Adjusted Percentage)	Estimated Adults Drinking Excessively (Age-Adjusted Percentage)
Chesterfield County, SC	34,746	4,309	12.4%	13.4%	
South Carolina	3,500,728	500,604	14.3%	14.9%	0% 50% 50% Chesterfield (13.4%)
United States	232,556,016	38,248,349	16.4%	16.9%	 South Carolina (14.9%) United States (16.9%)

Note: This indicator is compared to the state average.

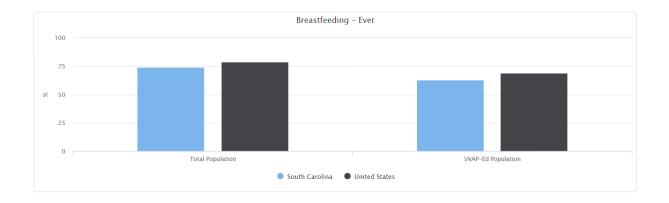
Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the Health Indicators Warehouse. US Department of Health & Human Services, Health Indicators Warehouse. 2006-12. Source geography: County → Show more details

Breastfeeding - Ever

This indicator reports the percentage children under 6 years old who were ever breastfed or fed breast milk.

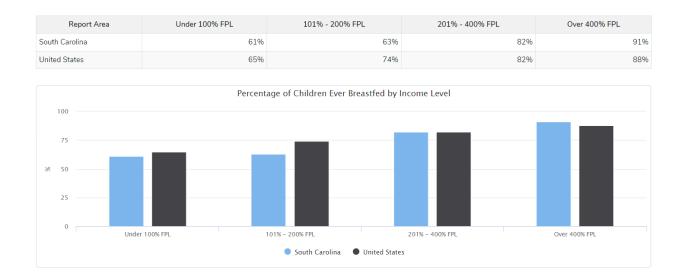
Report Area	Estimated Number of Children Ever Breastfed Total Population	Percentage of Children Ever Breastfed Total Population	Estimated Number of Children Ever Breastfed SNAP-Ed Population	Percentage of Children Ever Breastfed SNAP-Ed Population	
South Carolina	248,172	74%	97,440	63%	
United States	18,402,779	79%	6,364,329	69%	

Data Source: Child and Adolescent Health Measurement Initiative, National Survey of Children's Health, Additional data analysis by CARES, 2016. Source geography: State -> Show more details



Percentage of Children Ever Breastfed by Income Level

This indicator reports the percentage of children under age 6 who were ever breastfed, by income level.

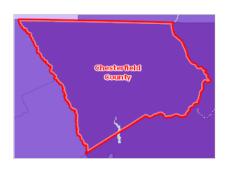


Physical Inactivity

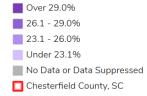
Within the report area, 10,640 or 29.7% of adults aged 20 and older self-report no leisure time for activity, based on the question: "During the past month, other than your regular job, did you participate in any physical activities or exercises such as running, calisthenics, golf, gardening, or walking for exercise?". This indicator is relevant because current behaviors are determinants of future health and this indicator may illustrate a cause of significant health issues, such as obesity and poor cardiovascular health.



Data Source: Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion. 2015. Source geography: County →

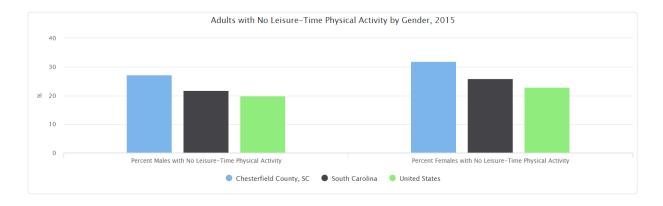


No Leisure-Time Physical Activity, Adults Age 20+, Percent by County, CDC NCCDPHP 2015



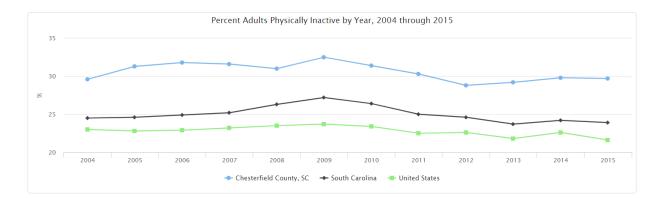
Report Area	Total Males with No Leisure-Time Physical Activity	Percent Males with No Leisure-Time Physical Activity	Total Females with No Leisure-Time Physical Activity	Percent Females with No Leisure-Time Physical Activity
Chesterfield County, SC	4,633	27.2%	6,006	32%
South Carolina	389,165	21.7%	518,684	25.9%
United States	23,655,542	20%	29,304,977	23%

Adults with No Leisure-Time Physical Activity by Gender, 2015



Percent Adults Physically Inactive by Year, 2004 through 2015

Report Area	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	29.6%	31.3%	31.8%	31.6%	31%	32.5%	31.4%	30.3%	28.8%	29.2%	29.8%	29.7%
South Carolina	24.5%	24.6%	24.9%	25.2%	26.3%	27.2%	26.4%	25%	24.6%	23.7%	24.2%	23.9%
United States	23%	22.8%	22.9%	23.2%	23.5%	23.7%	23.4%	22.5%	22.6%	21.8%	22.6%	21.6%



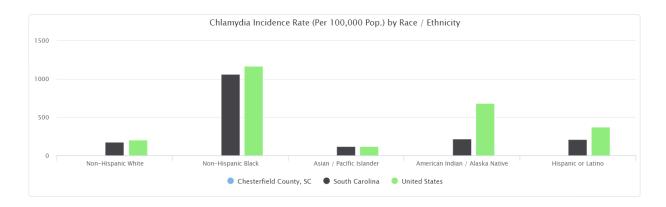
STI - Chlamydia Incidence

This indicator reports incidence rate of chlamydia cases per 100,000 population. This indicator is relevant because it is a measure of poor health status and indicates the prevalence of unsafe sex practices.

Report Area	Total Population	Total Chlamydia Infections	Chlamydia Infections, Rate (Per 100,000 Pop.)
Chesterfield County, SC	46,017	237	515
South Carolina	4,896,146	28,179	575.5
United States	321,418,820	1,598,354	497.3

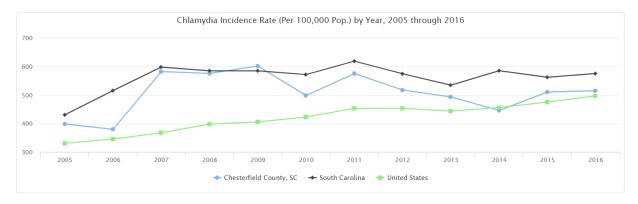
Note: This indicator is compared to the state average.

Data Source: US Department of Health & Human Services, Health Indicators Warehouse. Centers for Disease Control and Prevention, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention. 2016. Source geography: County \rightarrow Show more details



Chlamydia Incidence Rate (Per 100,000 Pop.) by Year, 2005 through 2016

Report Area	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Chesterfield County, SC	398.3	379.71	582.31	576	601.81	498.57	575.64	517.65	493.54	445.92	510.68	515.03
South Carolina	430.39	515.7	598.38	585.25	585.25	572.11	619.06	574.77	534.8	585.5	562.44	575.53
United States	330.3	345.4	367.7	398	405.7	422.8	453.4	453.4	443.5	456.1	474.97	497.28



Chlamydia Infection Rate (Per 100,000 Pop.)

Chesterfield (515)

South Carolina (575.5)

United States (497.3)

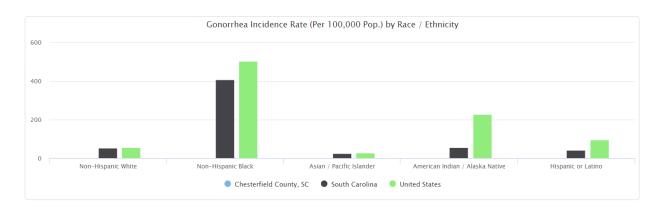
STI - Gonorrhea Incidence

This indicator reports incidence rate of Gonorrhea cases per 100,000 population. This indicator is relevant because it is a measure of poor health status and indicates the prevalence of unsafe sex practices.

Report Area	Total Population	Total Gonorrhea Infections	Gonorrhea Infections, Rate (Per 100,000 Pop.)	Gonorrhea Infection Rate (Per 100,000 Pop.)
Chesterfield County, SC	46,017	101	219.5	
South Carolina	4,896,146	9,194	187.8	
United States	321,418,820	468,514	145.8	0 700
				Chesterfield (219.5)

Note: This indicator is compared to the state average.

Data Source: US Department of Health & Human Services, Health Indicators Warehouse. Centers for Disease Control and Prevention, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention. 2016. Source geography: County \rightarrow Show more details

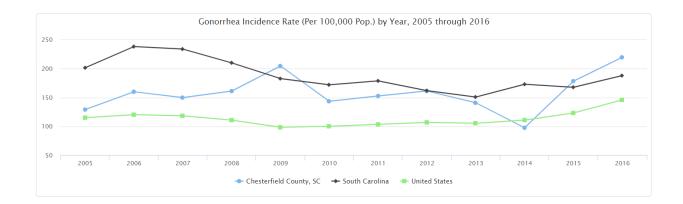


Gonorrhea Incidence Rate (Per 100,000 Pop.) by Year, 2005 through 2016

Report Area	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Chesterfield County, SC	128.93	159.76	149.67	160.91	204.48	143.36	152.5	161.09	140.7	97.41	178.2	219.48
South Carolina	201.39	238.11	233.78	209.93	182.64	171.9	178.67	161.7	150.7	172.8	167.6	187.78
United States	114.9	120.1	118.1	110.7	98.2	100	103.3	106.7	105.3	110.7	122.96	145.76

South Carolina (187.8)

United States (145.8)



STI - HIV Prevalence

This indicator reports prevalence rate of HIV per 100,000 population. This indicator is relevant because HIV is a life-threatening communicable disease that disproportionately affects minority populations and may also indicate the prevalence of unsafe sex practices.

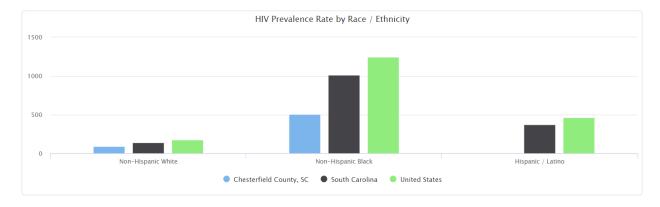
Report Area	Population Age 13+	Population with HIV / AIDS	Population with HIV / AIDS, Rate (Per 100,000 Pop.)	Population with HIV / AIDS, Rate (Per 100,000 Pop.)
Chesterfield County, SC	38,610	90	233.1	
South Carolina	4,111,529	16,224	394.6	
United States	268,159,414	971,524	362.3	0 700
				Chesterfield (233.1)

Note: This indicator is compared to the state average.

Data Source: US Department of Health & Human Services, Health Indicators Warehouse. Centers for Disease Control and Prevention, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention. 2015. Source geography: County → Show more details

HIV Prevalence Rate by Race / Ethnicity

Report Area	Non-Hispanic White	Non-Hispanic Black	Hispanic / Latino
Chesterfield County, SC	89.89	508.91	No data
South Carolina	139.1	1,013.97	369.98
United States	174	1,243.8	462



South Carolina (394.6)

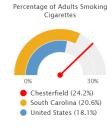
United States (362.3)

•

Tobacco Usage - Current Smokers

In the report area an estimated 8,200, or 23.6% of adults age 18 or older self-report currently smoking cigarettes some days or every day. This indicator is relevant because tobacco use is linked to leading causes of death such as cancer and cardiovascular disease.

Report Area	Total Population Age 18+	Total Adults Regularly Smoking Cigarettes	Percent Population Smoking Cigarettes (Crude)	Percent Population Smoking Cigarettes (Age-Adjusted)
Chesterfield County, SC	34,746	8,200	23.6%	24.2%
South Carolina	3,500,728	710,648	20.3%	20.6%
United States	232,556,016	41,491,223	17.8%	18.1%



Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the Health Indicators Warehouse. US Department of Health & Human Services, Health Indicators Warehouse, 2006-12. Source geography: County → Show more details

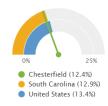
Health Outcomes

Measuring morbidity and mortality rates allows assessing linkages between social determinants of health and outcomes. By comparing, for example, the prevalence of certain chronic diseases to indicators in other categories (e.g., poor diet and exercise) with outcomes (e.g., high rates of obesity and diabetes), various causal relationship may emerge, allowing a better understanding of how certain community health needs may be addressed.

Asthma Prevalence

This indicator reports the percentage of adults aged 18 and older who self-report that they have ever been told by a doctor, nurse, or other health professional that they had asthma. This indicator is relevant because asthma is a prevalent problem in the U.S. that is often exacerbated by poor environmental conditions.

Report Area	Survey Population (Adults Age 18+)	Total Adults with Asthma	Percent Adults with Asthma
Chesterfield County, SC	40,391	5,015	12.4%
South Carolina	3,526,734	456,596	12.9%
United States	237,197,465	31,697,608	13.4%



Percent Adults with Asthma

Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Additional data analysis by CARES. 2011-12. Source geography: County → Show more details

Cancer Incidence - All Sites

This indicator reports the age adjusted incidence rate (cases per 100,000 population per year) of females with breast cancer adjusted to 2000 U.S. standard population age groups (Under Age 1, 1-4, 5-9, ..., 80-84, 85 and older). This indicator is relevant because cancer is a leading cause of death and it is important to identify cancers separately to better target interventions.



Cancer Incidence - All Sites

This indicator reports the age adjusted incidence rate (cases per 100,000 population per year) of females with breast cancer adjusted to 2000 U.S. standard population age groups (Under Age 1, 1-4, 5-9, ..., 80-84, 85 and older). This indicator is relevant because cancer is a leading cause of death and it is important to identify cancers separately to better target interventions.

Report Area	Estimated Total Population (Female)	New Cases (Annual Average)	Cancer Incidence Rate (Per 100,000 Pop.)
Chesterfield County, SC	2,938	33	112.3
South Carolina	299,688	3,845	128.3
United States	18,800,721	234,445	124.7

Note: This indicator is compared to the state average.

Data Source: State Cancer Profiles. 2011-15. Source geography: County → Show more details

Cancer Incidence - Colon and Rectum

This indicator reports the age adjusted incidence rate (cases per 100,000 population per year) of colon and rectum cancer adjusted to 2000 U.S. standard population age groups (Under age 1, 1-4, 5-9, ..., 80-84, 85 and older). This indicator is relevant because cancer is a leading cause of death and it is important to identify cancers separately to better target interventions.

Report Area	Estimated Total Population	New Cases (Annual Average)	Cancer Incidence Rate (Per 100,000 Pop.)	Colon and Rectum Ca Incidence Rate (Per 100,000 Pop.
Chesterfield County, SC	5,783	24	41.5	
South Carolina	561,398	2,167	38.6	
United States	35,701,530	139,950	39.2	
Note: This indicator is compared to the s Data Source: State Cancer Profiles. 201	state average. 1-15. Source geography: County → Show me	ore details		 Chesterfield (41 South Carolina (United States (3)

Cancer Incidence - Lung

This indicator reports the age adjusted incidence rate (cases per 100,000 population per year) of colon and rectum cancer adjusted to 2000 U.S. standard population age groups (Under age 1, 1-4, 5-9, ..., 80-84, 85 and older). This indicator is relevant because cancer is a leading cause of death and it is important to identify cancers separately to better target interventions.



Cancer Incidence - Prostate

This indicator reports the age adjusted incidence rate (cases per 100,000 population per year) of males with prostate cancer adjusted to 2000 U.S. standard population age groups (Under age 1, 1-4, 5-9, ..., 80-84, 85 and older). This indicator is relevant because cancer is a leading cause of death and it is important to identify cancers separately to better target interventions.

Report Area	Estimated Total Population (Male)	New Cases (Annual Average)	Cancer Incidence Rate (Per 100,000 Pop.)	Prostate Cancer Incidence Rate (Per 100,000 Pop.)
Chesterfield County, SC	2,821	34	120.5	
South Carolina	281,658	3,363	119.4	
United States	17,489,816	190,639	109	0 200
				Chesterfield (120.5)



Note: This indicator is compared to the state average.

Data Source: State Cancer Profiles. 2011-15. Source geography: County → Show more details

Depression (Medicare Population)

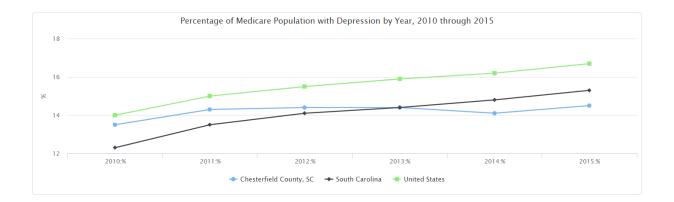
This indicator reports the percentage of the Medicare fee-for-service population with depression.

Report Area	Total Medicare Fee-for-Service Beneficiaries	Beneficiaries with Depression	Percent with Depression	Percentage of Medicare Beneficiaries with Depression
Chesterfield County, SC	6,933	1,005	14.5%	
South Carolina	691,524	105,719	15.3%	
United States	34,118,227	5,695,629	16.7%	
Note: This indicator is compared t	the state average			0% 60%
Data Source: Centers for Medicare	Chesterfield (14.5%)			
				South Carolina (15.3%) United States (16.7%)

Percentage of Medicare Population with Depression by Year, 2010 through 2015

This indicator reports the percentage trend of the Medicare fee-for-service population with depression over time.

Report Area	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	13.5%	14.3%	14.4%	14.4%	14.1%	14.5%
South Carolina	12.3%	13.5%	14.1%	14.4%	14.8%	15.3%
United States	14%	15%	15.5%	15.9%	16.2%	16.7%

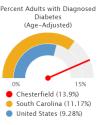


Diabetes (Adult)

This indicator reports the percentage of adults aged 20 and older who have ever been told by a doctor that they have diabetes. This indicator is relevant because diabetes is a prevalent problem

in the U.S.; it may indicate an unhealthy lifestyle and puts individuals at risk for further health issues.

Report Area	Total Population Age 20+	Population with Diagnosed Diabetes	Population with Diagnosed Diabetes, Age-Adjusted Rate	Percei
Chesterfield County, SC	34,462	5,583	13.9%	
South Carolina	3,675,498	463,200	11.17%	
United States	241,492,750	24,722,757	9.28%	09

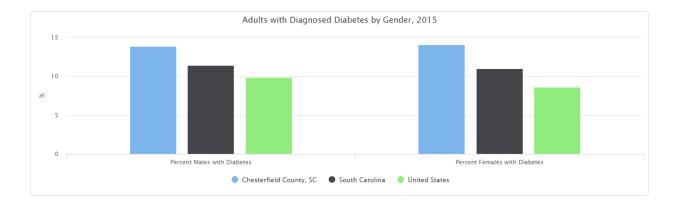


Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion. 2015. Source geography: County →

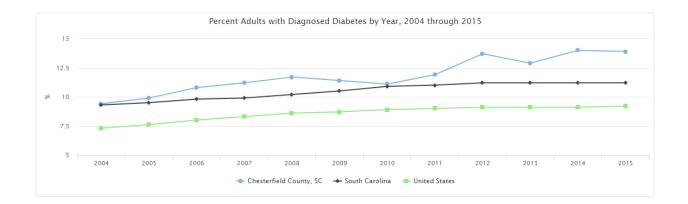
Adults with Diagnosed Diabetes by Gender, 2015

Report Area	Total Males with Diabetes	Percent Males with Diabetes	Total Females with Diabetes	Percent Females with Diabetes
Chesterfield County, SC	2,637	13.9%	2,946	14.1%
South Carolina	221,906	11.4%	241,297	11%
United States	12,333,249	9.9%	11,950,019	8.6%



Percent Adults with Diagnosed Diabetes by Year, 2004 through 2015

Report Area	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	9.4%	9.9%	10.8%	11.2%	11.7%	11.4%	11.1%	11.9%	13.7%	12.9%	14%	13.9%
South Carolina	9.3%	9.5%	9.8%	9.9%	10.2%	10.5%	10.9%	11%	11.2%	11.2%	11.2%	11.2%
United States	7.3%	7.6%	8%	8.3%	8.6%	8.7%	8.9%	9%	9.1%	9.1%	9.1%	9.2%



Diabetes (Medicare Population)

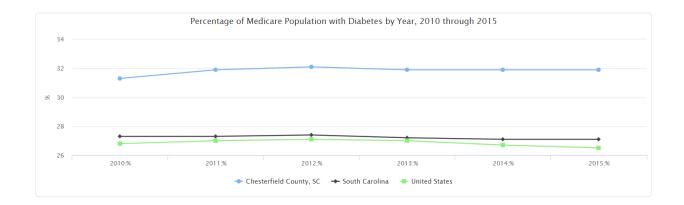
This indicator reports the percentage of the Medicare fee-for-service population with diabetes.

Report Area	Total Medicare Fee-for-Service Beneficiaries	Beneficiaries with Diabetes	Percent with Diabetes	Percentage of Medicare Beneficiaries with Diabetes
Chesterfield County, SC	6,933	2,215	31.95%	
South Carolina	691,524	187,643	27.13%	
United States	34,118,227	9,057,809	26.55%	
Note: This indicator is compared to Data Source: Centers for Medicare	the state average. and Medicaid Services. 2015. Source geography: County → Sho	ow more details		0% 60% ● Chesterfield (31.95%) ● South Carolina (27.13%) ● United States (26.55%)

Percentage of Medicare Population with Diabetes by Year, 2010 through 2015

This indicator reports the percentage trend of the Medicare fee-for-service population with diabetes over time.

Report Area	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	31.3%	31.9%	32.1%	31.9%	31.9%	31.9%
South Carolina	27.3%	27.3%	27.4%	27.2%	27.1%	27.1%
United States	26.8%	27%	27.1%	27%	26.7%	26.5%



Heart Disease (Adult)

2,481, or 6.3% of adults aged 18 and older have ever been told by a doctor that they have coronary heart disease or angina. This indicator is relevant because coronary heart disease is a leading cause of death in the U.S. and is also related to high blood pressure, high cholesterol, and heart attacks.

Report Area	Survey Population (Adults Age 18+)	Total Adults with Heart Disease	Percent Adults with Heart Disease	Percent Adults wi	th Hea
Chesterfield County, SC	39,398	2,481	6.3%		
South Carolina	3,509,878	163,079	4.6%		
United States	236,406,904	10,407,185	4.4%	0%	

tem. Additional data analysis by CARES. 2011-12. Source geography: Data Source: Centers for Disease Control and Prevention, Behav County → Show more details

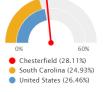
Heart Disease (Medicare Population)

This indicator reports the percentage of the Medicare fee-for-service population with ischaemic

heart disease.

Report Area	Total Medicare Fee-for-Service Beneficiaries	Beneficiaries with Heart Disease	Percent with Heart Disease
Chesterfield County, SC	6,933	1,949	28.11%
South Carolina	691,524	172,428	24.93%
United States	34,118,227	9,028,604	26.46%

Percentage of Medicare Beneficiaries with Heart Disease



Note: This indicator is compared to the state average.

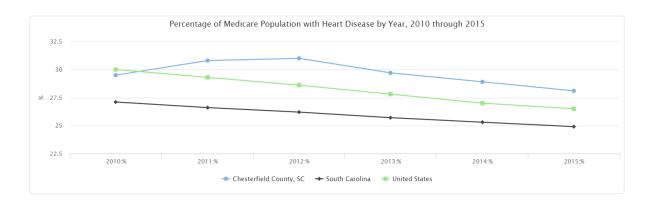
Data Source: Centers for Medicare and Medicaid Services. 2015. Source geography: County → Show more details

Percentage of Medicare Population with Heart Disease by Year, 2010 through 2015

This indicator reports the percentage trend of the Medicare fee-for-service population with

ischaemic heart disease over time.

Report Area	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	29.5%	30.8%	31%	29.7%	28.9%	28.1%
South Carolina	27.1%	26.6%	26.2%	25.7%	25.3%	24.9%
United States	30%	29.3%	28.6%	27.8%	27%	26.5%



High Blood Pressure (Adult)

11,570, or 33.3% of adults aged 18 and older have ever been told by a doctor that they have high

blood pressure or hypertension.

Report Area	Total Population (Age 18+)	Total Adults with High Blood Pressure	Percent Adults with High Blood Pressure
Chesterfield County, SC	34,746	11,570	33.3%
South Carolina	3,500,728	1,106,230	31.6%
United States	232,556,016	65,476,522	28.16%
ote: This indicator is compared t	o the state average.		

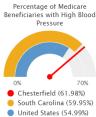
Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the Health Indicators Warehouse. US Department of Health & Human Services, Health Indicators Warehouse. 2006-12. Source geography: County → Show more details

United States (28,16%)

High Blood Pressure (Medicare Population)

This indicator reports the percentage of the Medicare fee-for-service population with hypertension (high blood pressure).

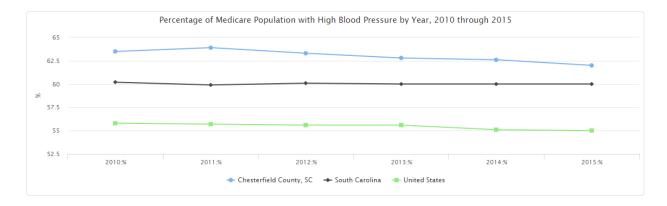
Report Area	Total Medicare Fee-for-Service Beneficiaries	Beneficiaries with High Blood Pressure	Percent with High Blood Pressure
Chesterfield County, SC	6,933	4,297	61.98%
South Carolina	691,524	414,573	59.95%
United States	34,118,227	18,761,681	54.99%



Percentage of Medicare Population with High Blood Pressure by Year, 2010 through 2015

This indicator reports the percentage trend of the Medicare fee-for-service population with ischaemic heart disease over time.

Report Area	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	63.5%	63.9%	63.3%	62.8%	62.6%	62%
South Carolina	60.2%	59.9%	60.1%	60%	60%	60%
United States	55.8%	55.7%	55.6%	55.6%	55.1%	55%



Infant Mortality

This indicator reports the rate of deaths to infants less than one year of age per 1,000 births. This indicator is relevant because high rates of infant mortality indicate the existence of broader issues pertaining to access to care and maternal and child health.

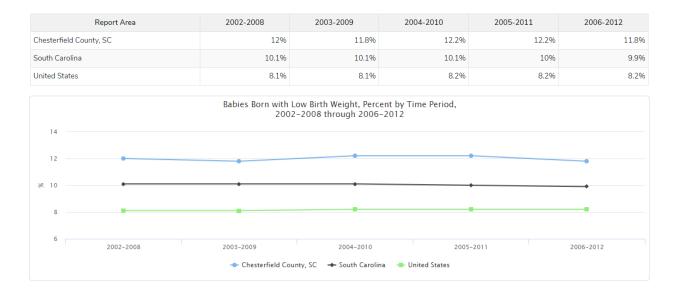
Report Area	Total Births	Total Infant Deaths	Infant Mortality Rate (Per 1,000 Births)	Infant Mortality Rate (Per 1,000 Births)
Chesterfield County, SC	2,720	39	14.3	
South Carolina	302,210	2,387	7.9	
United States	20,913,535	136,369	6.5	
Note: This indicator is compared to the stat Data Source: US Department of Health & H → Show more details	5	Resources and Services Administra	tion, Area Health Resource File. 2006-10. Source geography: County	0 20 Chesterfield (14.3) South Carolina (7.9) United States (6.5)

Low Birth Weight

This indicator reports the percentage of total births that are low birth weight (Under 2500g). This indicator is relevant because low birth weight infants are at high risk for health problems. This indicator can also highlight the existence of health disparities.

Report Area	Total Live Births	Low Weight Births (Under 2500g)	Low Weight Births, Percent of Total	Percent Low Birth W
Chesterfield County, SC	3,948	466	11.8%	
South Carolina	418,684	41,450	9.9%	
United States	29,300,495	2,402,641	8.2%	0%

Babies Born with Low Birth Weight, Percent by Time Period, 2002-2008 through 2006-2012



Mortality - Cancer

This indicator reports the rate of death due to malignant neoplasm (cancer) per 100,000 population. Figures are reported as crude rates, and as rates age-adjusted to year 2000 standard. Rates are re-summarized for report areas from county level data, only where data is available. This indicator is relevant because cancer is a leading cause of death in the United States.

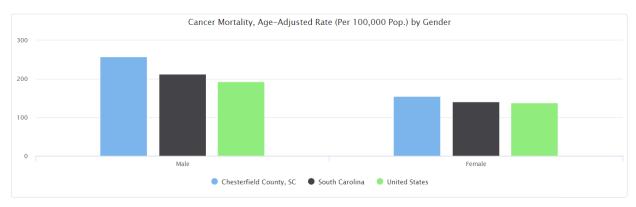


Data Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2012-16. Source geography: County -> Show

more details

Cancer Mortality, Age-Adjusted Rate (Per 100,000 Pop.) by Gender

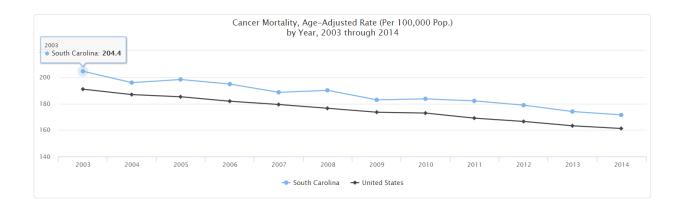




Cancer Mortality, Age-Adjusted Rate (Per 100,000 Pop.) by Year, 2003 through 2014

Report Area	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
South Carolina	204.4	195.8	198.2	194.7	188.5	190	182.8	183.6	182	178.8	174	171.4
United States	190.9	186.8	185.1	181.8	179.3	176.4	173.5	172.8	169	166.5	163.2	161.2

United States (160.9)



Mortality - Coronary Heart Disease

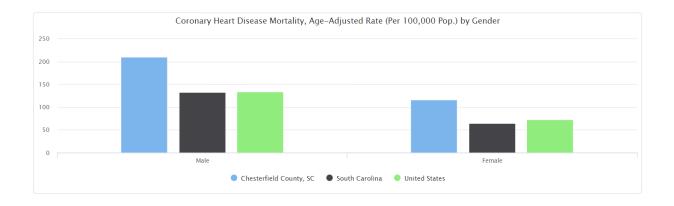
more details

Within the report area the rate of death due to coronary heart disease (ICD10 Codes I20-I25) per 100,000 population is 156.5. This rate is greater than the Healthy People 2020 target of less than or equal to 103.4. Figures are reported as crude rates, and as rates age-adjusted to year 2000 standard. Rates are re-summarized for report areas from county level data, only where data is available. This indicator is relevant because heart disease is a leading cause of death in the United States.

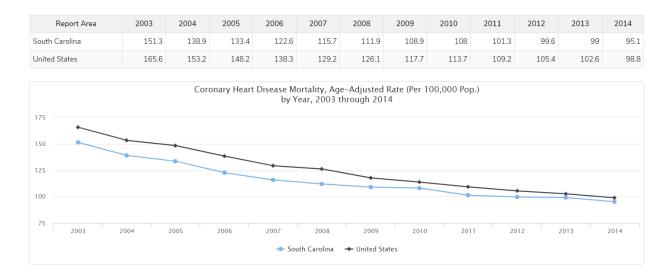
Report Area	Total Population	Average Annual Deaths, 2012-2016	Crude Death Rate (Per 100,000 Pop.)	Age-Adjusted Death Rate (Per 100,000 Pop.)	Coronary Heart Disease Mortality Age-Adjusted Death Rate (Per 100,000 Pop.)
Chesterfield County, SC	46,091	86	186.6	156.5	
South Carolina	4,837,662	5,270	108.94	94.16	
Jnited States	318,689,254	367,306	115.3	99.6	0 200
Note: This indicator is compared to 1 Data Source: Centers for Disease Co		nal Vital Statistics System. Accessed v	ia CDC WONDER. 2012-16. S	Source geography: County → Show	 Chesterfield (156.5) South Carolina (94.16) United States (99.6)

Coronary Heart Disease Mortality, Age-Adjusted Rate (Per 100,000 Pop.) by Gender

Report Area	Male	Female
Chesterfield County, SC	209.88	115.76
South Carolina	132.26	64.66
United States	134.28	72.41



Coronary Heart Disease Mortality, Age-Adjusted Rate (Per 100,000 Pop.) by Year, 2003 through 2014



Mortality - Lung Disease

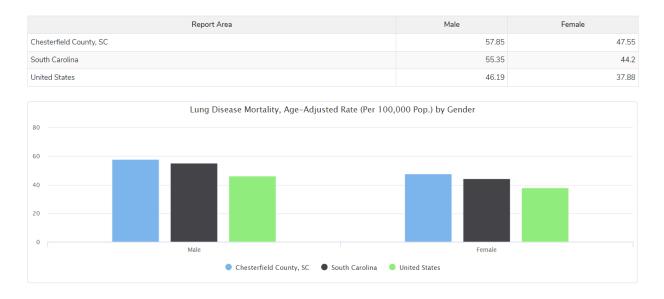
This indicator reports the rate of death due to chronic lower respiratory disease per 100,000 population. Figures are reported as crude rates, and as rates age-adjusted to year 2000 standard. Rates are re-summarized for report areas from county level data, only where data is available. This indicator is relevant because lung disease is a leading cause of death in the United States.

Report Area	Total Population	Average Annual Deaths, 2012-2016	Crude Death Rate (Per 100,000 Pop.)	Age-Adjusted Death Rate (Per 100,000 Pop.)	Lung Disease M Adjusted D (Per 100,0	eath Rate
Chesterfield County, SC	46,091	29	62.5	51.8		
South Carolina	4,837,662	2,743	56.71	48.64		
United States	318,689,254	149,886	47	41.3	0	100
					🔴 Chesterfie	ld (51.8)

Note: This indicator is compared to the state average

Data Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2012-16. Source geography: County \rightarrow Show more details

Lung Disease Mortality, Age-Adjusted Rate (Per 100,000 Pop.) by Gender



Mortality - Pedestrian Motor Vehicle Crash

This indicator reports the crude rate of pedestrians killed by motor vehicles per 100,000 population. This indicator is relevant because pedestrian-motor vehicle crash deaths are preventable and they are a cause of premature death.

Report Area	Total Population (2010)	Total Pedestrian Deaths, 2011-2015	Average Annual Deaths, Rate per 100,000 Pop.	Pedestrian Motor Vehicle Mortality, Crude Death Rate (Per 100,000 Pop.)
Chesterfield County, SC	46,734	3	2.1	
South Carolina	4,625,364	645	4.6	
United States	312,732,537	28,832	3.1	0 10
				Chesterfield (2.1)

Note: This indicator is compared to the state average.

Data Source: US Department of Transportation, National Highway Traffic Safety Administration, Fatality Analysis Reporting System. 2011-2015. Source geography: County → Show more details

😑 South Carolina (4.6)

United States (3.1)

South Carolina (48.64)

United States (41.3)

Mortality - Premature Death

This indicator reports Years of Potential Life Lost (YPLL) before age 75 per 100,000 population for all causes of death, age-adjusted to the 2000 standard. YPLL measures premature death and is calculated by subtracting the age of death from the 75-year benchmark. This indicator is relevant because a measure of premature death can provide a unique and comprehensive look at overall health status.

Report Area	Total Population	Total Premature Death, 2013-2017	Total Years of Potential Life Lost, 2013-2017 Average	Years of Potential Life Lost, Rate per 100,000 Population
Chesterfield County, SC	129,144	897	14,160	10,964
South Carolina	13,928,349	73,733	1,216,076	8,731
United States	908,082,355	3,744,894	63,087,358	6,947

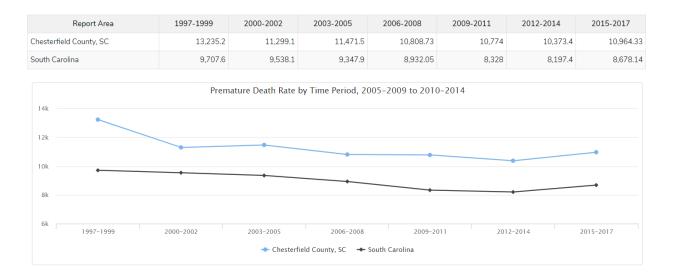
Years of Potential Life Lost, Rate per 100,000 Population



Note: This indicator is compared to the state average.

Data Source: University of Wisconsin Population Health Institute, County Health Rankings. 2015-17. Source geography: County \rightarrow Show more details

Premature Death Rate by Time Period, 2005-2009 to 2010-2014



Mortality - Stroke

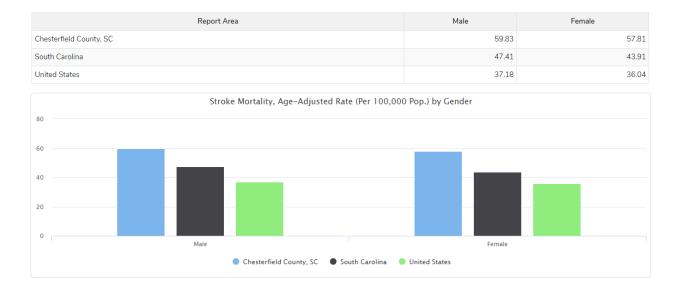
Within the report area there are an estimated 59.1 deaths due to cerebrovascular disease (stroke) per 100,000 population. This is greater than the Healthy People 2020 target of less than or equal to 33.8. Figures are reported as crude rates, and as rates age-adjusted to year 2000 standard. Rates are re-summarized for report areas from county level data, only where data is available. This indicator is relevant because stroke is a leading cause of death in the United States.

Report Area	Total Population	Average Annual Deaths, 2012-2016	Crude Death Rate (Per 100,000 Pop.)	Age-Adjusted Death Rate (Per 100,000 Pop.)	Stroke Mortality, Age-Adju Death Rate (Per 100,000 Pop.)
Chesterfield County, SC	46,091	31	66.4	59.1	
South Carolina	4,837,662	2,495	51.58	45.93	
United States	318,689,254	134,618	42.2	36.9	0 10
					Chesterfield (59.1)

Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2012-16. Source geography: County -> Show more details

Stroke Mortality, Age-Adjusted Rate (Per 100,000 Pop.) by Gender



Mortality - Suicide

This indicator reports the rate of death due to intentional self-harm (suicide) per 100,000 population. Figures are reported as crude rates, and as rates age-adjusted to year 2000 standard. Rates are re-summarized for report areas from county level data, only where data is available. This indicator is relevant because suicide is an indicator of poor mental health.

Report Area	Total Population	Average Annual Deaths, 2012-2016	Crude Death Rate (Per 100,000 Pop.)	Age-Adjusted Death Rate (Per 100,000 Pop.)
Chesterfield County, SC	46,091	7	14.8	12.9
South Carolina	4,837,662	736	15.21	14.67
United States	318,689,254	42,747	13.4	13

50 Chesterfield (12.9) South Carolina (14.67) United States (13)

Suicide, Age-Adjusted Death Rate (Per 100,000 Pop.)

Mortality, Age-Adjusted

South Carolina (45.93)

United States (36.9)

Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2012-16. Source geography: County \rightarrow Show more details

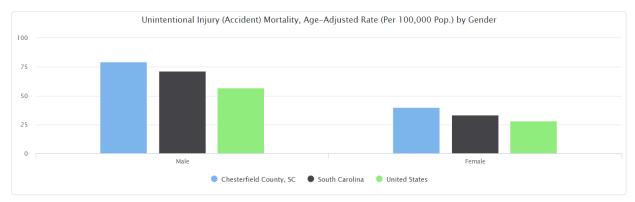
Mortality - Unintentional Injury

This indicator reports the rate of death due to unintentional injury (accident) per 100,000 population. Figures are reported as crude rates, and as rates age-adjusted to year 2000 standard. Rates are re-summarized for report areas from county level data, only where data is available. This indicator is relevant because accidents are a leading cause of death in the U.S.

Report Area	Total Population	Average Annual Deaths, 2012-2016	Crude Death Rate (Per 100,000 Pop.)	Age-Adjusted Death Rate (Per 100,000 Pop.)	Unintentional Injury (Acciden Mortality, Age-Adjusted Deat Rate (Per 100,000 Pop.)
Chesterfield County, SC	46,091	27	58.1	58.2	
South Carolina	4,837,662	2,562	52.95	51.28	
United States	318,689,254	140,444	44.1	41.9	0 100
Note: This indicator is compared to t Data Source: Centers for Disease Co more details		nal Vital Statistics System. Accessed v	ia CDC WONDER. 2012-16. S	Source geography: County → Show	 Chesterfield (58.2) South Carolina (51.28) United States (41.9)

Unintentional Injury (Accident) Mortality, Age-Adjusted Rate (Per 100,000 Pop.) by Gender





Obesity

37.9% of adults aged 20 and older self-report that they have a Body Mass Index (BMI) greater than 30.0 (obese) in the report area. Excess weight may indicate an unhealthy lifestyle and puts individuals at risk for further health issues.

Report Area	Total Population Age 20+	Adults with BMI > 30.0 (Obese)	Percent Adults with BMI > 30.0 (Obese)
Chesterfield County, SC	34,404	13,005	37.9%
South Carolina	3,674,444	1,190,573	32.4%
United States	238,842,519	67,983,276	28.3%

Chesterfield (37.9%)

South Carolina (32.4%)

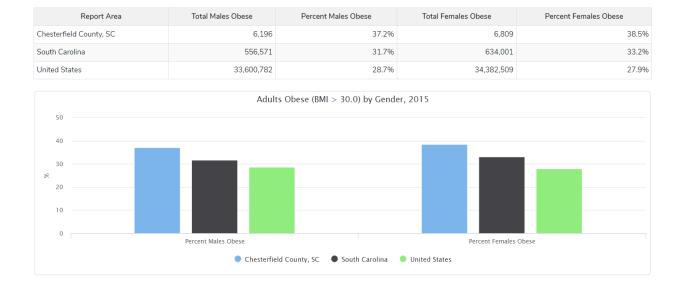
United States (28.3%)

Percentage of Adults Obese

Note: This indicator is compared to the state average.

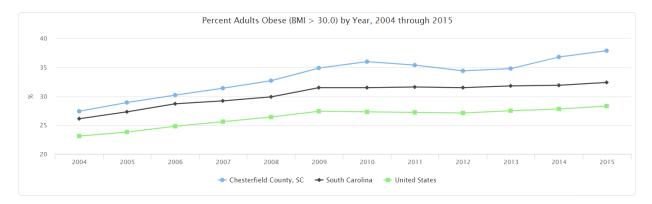
Data Source: Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion. 2015. Source geography: County → Show more details

Adults Obese (BMI > 30.0) by Gender, 2015



Percent Adults Obese (BMI > 30.0) by Year, 2004 through 2015

Report Area	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Chesterfield County, SC	27.4%	28.92%	30.2%	31.4%	32.7%	34.9%	36%	35.4%	34.4%	34.8%	36.8%	37.9%
South Carolina	26.1%	27.3%	28.7%	29.2%	29.9%	31.5%	31.5%	31.6%	31.5%	31.8%	31.9%	32.4%
United States	23.1%	23.8%	24.8%	25.6%	26.4%	27.4%	27.3%	27.2%	27.1%	27.5%	27.8%	28.3%



Poor Dental Health

This indicator reports the percentage of adults age 18 and older who self-report that six or more of their permanent teeth have been removed due to tooth decay, gum disease, or infection. This indicator is relevant because it indicates lack of access to dental care and/or social barriers to utilization of dental services.

Report Area	Total Population (Age 18+)	Total Adults with Poor Dental Health	Percent Adults with Poor Dental Health	Percent Adults with Poor Denta Health
Chesterfield County, SC	34,385	11,774	34.2%	
South Carolina	3,500,728	697,720	19.9%	
United States	235,375,690	36,842,620	15.7%	0% 40%
Note: This indicator is compared to	o the state average.			 Chesterfield (34.2%) South Carolina (19.9%)

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System, Additional data analysis by CARES, 2006-10, Source geography: County → Show more details

Poor General Health

Within the report area 22.5% of adults age 18 and older self-report having poor or fair health in response to the question "would you say that in general your health is excellent, very good, good, fair, or poor?". This indicator is relevant because it is a measure of general poor health status.

Report Area	Total Population Age 18+	Estimated Population with Poor or Fair Health	Crude Percentage	Age-Adjusted Percentage
Chesterfield County, SC	34,746	7,818	22.5%	20.5%
South Carolina	3,500,728	598,624	17.1%	16.2%
United States	232,556,016	37,766,703	16.2%	15.7%

Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the Health Indicators Warehouse. US Department of Health & Human Services, Health Indicators Warehouse. 2006-12. Source geography: County → Show more details



United States (15.7%)

Chesterfield County Health Rankings 2016 vs. 2019

To evaluate the impact of any actions that were taken to address the significant health needs identified in the 2016 CHNA the following is a comparison of health outcomes and behaviors in 2016 and in 2019.

	Chesterfield 2016	Progress	Chesterfield 2019
	Ranking		Ranking
Health Outcomes	33		33
Length of Life	32		30
Premature Death	10,300	Getting Worse	11,000
Quality of Life	37		32
Poor or Fair Health	24%		25%
Poor Physical Health Days	4.6		4.6
Poor Mental Health Days	4.3		4.9
Low Birthweight	12%		10%
Health Factors	34		32
Health Behaviors	41		42
Adult Smoking	25%		23%
Adult Obesity	34%	Getting Worse	38%
Food Environment Index	6.1		7.1
Physical Inactivity	30%	Little to No Change	31%
Access to Exercise	47%		58%
Opportunities			
Excessive Drinking	14%		16%
Alcohol-Impaired Driving Deaths	36%		37%
Sexually Transmitted	494.5	Getting Worse	515
Infections			
Teen Births	54	Improving	40
Clinical Care	43		36
Uninsured	20%	Improving	14%
Primary Care Physicians	3,300:1		2,880:1
Dentists	3,290:1		3,280:1
Mental Health Providers	1,280:1		980:1
Preventable Hospital Stays	67		5,734
Diabetes Monitoring	75%		
Mammography Screening	56%	Getting Worse	40%
Social & Economic Factors	28		23
High School Graduation	82%		90%

Some College	43%		42%
Unemployment	6.90%	Improving	4.40%
Children in Poverty	35%	Improving	33%
Income Inequality	5.4		4.9
Children in Single-Parent	43%		43%
Households			
Social Associations	11.5		12.6
Violent Crime	480	Improving	440
Injury Deaths	80		81
Physical Environment	4		23
Air Pollution – Particulate	12.3	Improving	10
Matter			
Drinking Water Violations	No		No
Severe Housing Problems	14%		16%
Driving Alone to Work	84%		85%
Long Commute – Driving	33%		33%
Alone			

Data Source: https://www.countyhealthrankings.org/app/south-carolina/2016/compare/snapshot?counties=45_025

Priority Issues and Implementation Plan

McLeod Health utilizes resources such as U.S. Department of Health and South Carolina State Health Improvement Plan which serves to guide health promotion and disease prevention efforts. The South Carolina State Health Improvement Plan (SHIP) lays out the foundation for giving everyone a chance to live a healthy life. It is a call to action for South Carolinians to take datadriven, evidence-based steps to advance the health and well-being of all South Carolinians. The plan highlights goals and strategies on which communities can focus so the state can make measurable health improvement by 2023. Attention is focused on determinants that affect the public's health that contribute to health disparities by addressing identified needs through education, prevention, targeted initiatives validated through research, and the delivery of health services. Cross-sector collaboration is now widely considered as essential for having meaningful impacts on building healthier communities. Through collaboration with public health agencies, health care organizations and providers, community leaders, and input from across business sectors and others in the community, McLeod Health can better serve its mission. In prioritization of needs, consideration was given to the following:

- Based on importance to community
- Capacity to address change
- Alignment to McLeod Health Mission, Vision and Values
- Collaboration with existing organizations
- Magnitude/Severity of problem
- Need among vulnerable populations
- Willingness to act on issue
- Ability to have meaningful impact
- Availability of hospital resources

Plan Priorities

McLeod Health Cheraw has selected the following areas which to collaborate with community partners for improving community health in Chesterfield County.

- Access to Primary Care
- Diabetes
- Heart Disease and Stroke
- Lung Disease

Implementation Plan

Priority issues were determined from the community input gathered for the CHNA. The priority issues, or "goal", are listed as Strategies, Metrics on how to measure those strategies, Community Partners, and Timeframe.

Through successful partnerships and collaborations with public health agencies, health care organizations and providers, community leaders, and input from across business sectors and other in our community, McLeod Health can more effectively satisfy its long standing mission dedicated to improving the health and well-being in our region through excellence in health care.

CHNA Need #1: Access to Prin	nary Care			
Goal	Strategies	Metrics/What we are measuring	Community Partners	Timeframe
Goal #1: improve access to Primary Care	Strategy 1: Support local agencies and coordinating counsels in both counties to provide current information about new services and Primary Care physicians available to local communities. Use the updated Community Resource Guide, informational flyer, physician bio sheets and updated Cheraw Services Brochure as tangible tools for use by community members and referring physicians.	 New patient visits to a Primary Care Provider Distribution locations of informational materials 	 McLeod Physician Associates Physicians in the McLeod CIN Chesterfield County Coordinating Council Marlboro County Coordinating Council Local Library Partners Northeastern Rural Health Network Northeastern Technical College Local Rotary Clubs Local Churches Local Chambers McLeod Health Cheraw Advisory Board 	Ongoing
	Strategy 2: Establishing and maintain a Community Paramedicine Program in Marlboro County	 Number of referrals into the program Case study outcomes 	 McLeod Foundation Duke Endowment McLeod Physicians Associates 	Begins June 2019
	Strategy 3: Preventative cancer screenings available at no cost to those being screened, though limited in quantity at this time, the effort does support the overall reduction in cancer related deaths in the region, especially breast cancer and colon cancer. Note: To assist cancer patients with financial barriers to accessing care through the Hope Fund from McLeod Health Foundation.	 Number of mammogram screenings conducted at the hospital Number of mammogram screenings conducted on the Mobile Mammography Unit in the area Number of colorectal screenings redeemed 	 McLeod Health Foundation McLeod Cancer Center 	Ongoing

	Strategy 4 : Expansion of McLeod Nurse Family Partnership to meet the needs in the area in Chesterfield and Marlboro counties to reduce the incidences of ACE (Adverse Childhood Events), which have been shown to have a correlation with health outcomes later in life.	•	Number of mothers and children enrolled in the program Case study outcomes	•	Nurse Family Partnership McLeod Health Foundation Alliance for a healthier South Carolina/Initiativ e Health Babies	Ongoing
	Strategy 5: Exploring recruitment of primary care to underserved areas with possible establishment of McLeod Family Medicine Residency Center and program in Cheraw.	•	Program establishment	•	McLeod Physician Associates McLeod Family Medicine Program Possibly Palmetto Family Medicine	12-36 Months
	Strategy 6: Continued Partnership with CareSouth in Cheraw, Chesterfield, McColl and Bennettsville to provide access to care coordination that will help uninsured patients find a medical home (Access Health)	•	Number of enrolled patients with Access Health Reduces number of ER visits for non- emergent conditions among target population	•	CareSouth Carolina Northeastern Rural Health Network Access Health Local Churches	Ongoing
Goal #2: Improve access to specialty care at satellite clinics and telemedicine services	Strategy 1: Expand local specialty availability by utilizing space on the McLeod Health Cheraw campus for part-time clinics in Cheraw and Bennettsville communities.	•	The expansion of the number of days the clinics open weekly The expansion of the hours the clinic is open weekly The addition of new specialties such as Urology at the clinic	•	McLeod Physician Associates	Ongoing
	Strategy 2: Maintain partnerships that allow current services to be offered locally vis telemedicine capabilities. (Telestroke, Telecardiology, Telelvascular, Teleneurology and Telepulmonology)	•	Telestroke Televascular Teleneurology Telepulmonology Telecardiology	•	State of South Carolina South Carolina REACH Network McLeod Physician Associates	Ongoing
	Strategy 3: Supporting the possibility of the establishment of an independent Primary Care practice (Dr. Travis Novinger, referring provider to McLeod Health Cheraw) in Pageland.			•	Dr. Travis Novinger Local State Representative for Chesterfield County	Ongoing

Strategy 4 : Supporting the new Schaeffler/INA Bearing Occupational Health and Primary Care Clinic (located beside the hospital) with information about providers and services available along with conducting biometric screenings and lab services. INA Bearing is the largest employer in the region with five plants located in Cheraw and an anticipated potential introduction of 200 transferred employees from the closure of the plant in Fort Mill, SC.		Referrals to McLeod Health Cheraw services/providers from the clinic's (non-McLeod employed) Nurse Practitioner	•	Schaeffler/INA Bearing McLeod Health Cheraw nurses McLeod Health Cheraw Laboratory Department	Ongoing
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Goal	Strategies	Metrics/What we are	Community Partners	Timeframe
Goal #1: Improve diabetes management and education	Strategy 1: Explore the opportunity of Telediabetes in the inpatient setting at the bedside and also explore the possibility of establishing an outpatient diabetes support group lead by McLeod Primary Care physician using telemedicine capabilities.	 Mumber of participants Establishment of service 	 McLeod Diabetes Center McLeod Primary Care Cheraw 	Ongoing
	 Strategy 2: Place emphasis on managing diabetes and managing weight through "Healthier You" – an Employee Health initiative for employees and spouses. Evidence shows employer health promotion programs are effective (Healthy People 2020). Use the South Carolina Hospital Association's Working Well Initiative as an example of implementing healthier practices among hospital employees. 	Number of participants	 McLeod Employee Health McLeod Healthier You 	Ongoing
	Strategy 3: Provide public information regarding the signs and symptoms of diabetes through media sources, as evidence shows health communication and social marketing are effective (Healthy People 2020).	Media outlets and speaker activity	 Local media outlets Local libraries and partners Local churches 	Ongoing

CHNA Need #3: Heart Disease and Stroke					
Goal	Strategies	Metrics/What we are measuring	Community Partners	Timeframe	
Goal #1: Prevention and management of Heart Disease and Stroke	 Strategy 1: Ongoing support recovery from heart attacks by providing a cardiac rehab program. Scholarships are offered for underinsured patients who need to continue the cardiac rehabilitation program. Successful outcomes are directly correlated with the completion of the program. Participants receive heart-related education while exercising in the program Participants are given health counseling and nutritional tips and healthy recipes to promote a healthier lifestyle 	 Number of participants in the program Biometric screening improvements while in the program (pre- enrollment and post- graduation) 	McLeod Health Foundation	Ongoing	
	Strategy 2: McLeod Health Healthier You Program for employees and their spouses to help them live healthier lifestyles with the goal of improving biometric numbers such as weight loss, reduced BMI, lower cholesterol and glucose levels and reducing blood pressure. Educational information from this program is widely available to all employees through various distribution methods. Evidence shows employer health promotion programs are effective (Healthy People 2020).	• Number of participants	McLeod Employee Health	Ongoing	
	Strategy 3: Partner with local community fitness centers to encourage physical activity and healthy lifestyles. McLeod Health Cheraw employees get an employee discount for membership at the Chesterfield Family YMCA which includes access to Darlington, Hartsville and Chesterfield Facilities.	Number of employees with memberships at local fitness centers	 Chesterfield Family YMCA YMCA of the Upper Pee Dee McLeod Employee Health Fitness World Bennettsville 	Ongoing	

	Strategy 4: Provide information about hospital services, physicians, risk factors, Stroke and Chest Pain Coordinator and Cardiac Rehabilitation Director or representative at information tables to educate. Provide educational health sliders about cholesterol, heart disease, stroke, healthy eating, etc. to already established community events and church events when appropriate.	•	Number of participants at events	•	Chesterfield County Coordinating Council Marlboro County Coordinating Council Council on Aging Community and Civic Groups Local Church Networks Local State Representatives	Ongoing
	Strategy 5: Provide healthy meal options in the hospital's cafeteria and explore the possibility of providing (or supporting our partners as a method of distribution for) healthy food vouchers and recipes to give patients found to be at risk for these conditions.	•	Continued offering of healthy options	• • • •	DHEC Food and Nutrition Services Provider Council on Aging NRHN McLeod Primary Care physicians and offices Independent Primary Care physicians and offices including CareSouth	Ongoing
	Strategy 6: Achieve and maintain Stroke Certification Designation Late May 2019 – McLeod Health Cheraw achieved the designation of being a Stroke Ready Hospital Stroke and Chest Pain Coordinator educates clinical staff internally on stroke and best practices for Stroke patients presenting to the ED. The Stroke and Chest Pain Coordinator educates the community by attending already established health-related events at churches. Civic centers, libraries and local industries in coordination with McLeod Occupational Health	•	Achievement and maintenance of Stroke Certification evidenced by DNV accrediting agency	•	American Heart Association REACH Local Churches Local Library Systems (2) Local Coordination Councils and Community Groups Local Industries South Carolina State Health Improvement Plan 2023 Objective: Decrease the stroke death rate from 45.4 per 100,000 to 43.1 per 100,000	Ongoing
Goal #2: Provide health education through various mediums to promote healthy life styles through disease management	Strategy 1: Provide health education and screenings through health fairs and community events, as evidence shows screenings are effective (Healthy People 2020).	•	Support of or participation in events	•	American Heart Association Area Churches and Civic Groups	Ongoing

Strategy 2 : Provide public health information through articles and speaker series events that focus on educating the community on chronic diseases and prevention, as evidence show health communication and social marketing are effective (Healthy People 2020).	 Media outlets and speaker activity 	American Heart Association	Ongoing
Strategy 3: Participate in the American Heart Association STEMI National Initiative. This includes collaborating with first responders and hospitals to implement best practice guidelines to expedite care to Cath Lab.	• Number of patients presenting with Myocardial Infarction	 American Heart Association County EMS McLeod Regional Medical Center 	Ongoing

CHNA Need #4: Lung Disease (COPD, Lung Cancer, Pulmonary Fibrosis, Asthma)					
Goal	Strategies	Metrics/What we are measuring	Community Partners	Timeframe	
Goal #1: Promote health education through various mediums to promote healthy life styles through disease management, diet and nutrition, physical activity, smoking cessation and disease prevention topics	 Strategy 1: McLeod Health Healthier You Program for employees and their spouses to help them live healthier lifestyles. Educate employees about smoking cessation program through communications. Evidence shows employer health promotion programs are effective (Healthy People 2020) Action/Tactic: Offer financial incentive on benefits program for non- smoking employees. 	Number of employees enrolled in the program	• McLeod Employee Health	Ongoing	
	Strategy 2: Provide public information through media sources, as evidence shows health communication and social marketing are effective. (Healthy People 2020)	Media outlets and speaker activity	American Cancer Society	Ongoing	
	Strategy 3: Currently providing inpatient telepulmonology consults to improve outcomes, diagnosis and educate patients with lung disease	Number of telehealth visits	 McLeod Physicians Associates McLeod Telehealth 	Ongoing	
Goal #2: Pulmonary Rehabilitation Program at McLeod Health Cheraw provides education, support and an exercise program tailored to pulmonary patients who are living with pulmonary disease	Strategy 1: Increase awareness about the program in Cheraw and the requirements to community when applicable and increase awareness among referring physicians about the availability of the program for their patients	Number of patients enrolled in the program		Ongoing	

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Centers for Disease Control and Prevention, *National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention*. 2015. Source geography: County

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Depression (Medicare Population), Data Source: *Centers for Medicare and Medicaid Services*. 2015. Source geography: County Diabetes (Adult), Data Source: Centers for Disease Control and Prevention, *National Center for Chronic Disease Prevention and Health Promotion*. 2015. Source geography: County

Diabetes (Medicare Population), Data Source: *Centers for Medicare and Medicaid Services*. 2015. Source geography: County

Heart Disease (Adult), Data Source: Centers for Disease Control and Prevention, *Behavioral Risk Factor Surveillance System*. Additional data analysis by *CARES*. 2011-12. Source geography: County

Heart Disease (Medicare Population), *Note: This indicator is compared to the state average*. Data Source: *Centers for Medicare and Medicaid Services*. 2015. Source geography: County

High Blood Pressure (Adult), Note: This indicator is compared to the state average. Data Source: Centers for Disease and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the Health Indicators Warehouse. US Department of Health & Human Services, Health Indicators Warehouse.
2006-12. Source geography: County

High Blood Pressure (Medicare Population), *Note: This indicator is compared to the state average*. Data Source: *Centers for Medicare and Medicaid Services*. 2015. Source geography: County

Infant Mortality, *Note: This indicator is compared to the state average*. Data Source: *US Department of Health & Human Services, Health Resources and Services Administration, Area Health Resource File*. 2006-10. Source geography: County

Low Birth Weight, *Note: This indicator is compared to the state average.* Data Source: *US Department of Health & Human Services, Health Indicators Warehouse.* Centers for Disease Control and Prevention, *National Vital Statistics System.* Accessed via CDC WONDER. 2006-12. Source geography: County

Mortality – Cancer, *Note: This indicator is compared to the state average*. Data Source: Centers for Disease Control and Prevention, *National Vital Statistics System*. Accessed via CDC WONDER. 2012-16. Source geography: County

Mortality – Coronary Heart Disease, *Note: This indicator is compared to the state average.* Data Source: Centers for Disease Control and Prevention, *National Vital Statistics System.* Accessed via CDC WONDER. 2012-16. Source geography: County

Mortality – Lung Disease, *Note: This indicator is compared to the state average.* Data Source: Centers for Disease Control and Prevention, *National Vital Statistics System.* Accessed via CDC WONDER. 2012-16. Source geography: County

Mortality – Pedestrian Motor Vehicle Crash, *Note: This indicator is compared to the state average*. Data Source: US Department of Transportation, National Highway Traffic Safety Administration, Fatality Analysis Reporting System. 2011-2015. Source geography: County

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Mortality – Suicide, *Note: This indicator is compared to the state average*. Data Source: Centers for Disease Control and Prevention, *National Vital Statistics System*. Accessed via CDC Wonder. 2012-16. Source geography: County

Mortality – Unintentional Injury, *Note: This indicator is compared to the state average*. Data Source: Center for Disease Control and Prevention, *National Vital Statistics System*. Accessed via CDC WONDER. 2012-16. Source geography: County

Obesity, *Note: This indicator is compared to the state average*. Data Source: Centers for Disease Control and Prevention, *National Center for Chronic Disease Prevention and Health Promotion*. 2015. Source geography: County

Poor Dental Health, *Note: This indicator is compared to the state average*. Data Source: Centers for Disease Control and Prevention, *Behavioral Risk Factor Surveillance System*. Additional data analysis by CARES. 2006-10. Source geography: County

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Appendix A

List of civic groups, providers, and organizations surveyed:

- Pee Dee Coalition Against Domestic and Sexual Assault
- Sword of Truth Church
- Cheraw First Baptist Church
- Chesterfield County Coordination Council
- Northeastern Office of Rural Health
- Atlee Counseling, LLC
- Marian Wright Edelman Public Library
- Matheson Public Library
- Cheraw Rotary Club
- Bennettsville Rotary Club
- State Farm Insurance
- United Way
- Chesterfield County Sheriff's Office
- Marlboro County School District
- Chesterfield County School District
- Palmetto Brick
- First Citizens
- McLeod Health Cheraw Emergency Department Providers
- McLeod Health Cheraw Physicians/Nurse Practitioners
- CareSouth Carolina Physicians/Nurse Practitioners
- McLeod Health Cheraw Department Directors
- Mercy in Me Free Medical Clinic (Cheraw)

Appendix B

Below is supplemental information to the Health Outcomes data found in this report.

INDICATOR	Chesterfield County Health Profile MEASURE	COUNT	VALUE	RANK ¹	STATE
INDICATOR	Births with expected payor Medicaid (percent of all live births; 2015-2017)	1036	68.7	NA	50
	Breastfeeding initiation (percent of all live births; 2015-2017)	824	54.6	40	76
	Low birthweight births (<2,500 grams; percent of all live births; 2015-2017)	152	10.1	20	
	Mothers receiving adequate prenatal care	101			
Births ²	(percent of all live births; 2015-2017)	1139	75.5	18	75
Dirtito	Mothers who smoked during pregnancy				
	(percent of all live births; 2015-2017)	267	17.7	42	
	Preterm births (<37 weeks gestation; percent of all live births; 2015-2017)	158	10.5	9	1
	Teen live births (rate per 1,000 female population aged 15-19; 2015-2017)	163	37.9	36	2
Infant Mortality ²	Infant mortality (rate per 1,000 live births; 2015-2017)	14	9.3	33	1
mane wortanty	Coronary heart disease (percent; 2015-2017)	NA	5.1	20	8
		NA	3.9	16	
	Stroke (percent; 2015-2017) Heart attack (percent; 2015-2017)	NA	7.1	37	
	Hypertension (percent; 2015-2017)	NA	43.4	24	3
	Diabetes (percent; 2015-2017)	NA	45.4	33	1
hronic Diseases, Risk	Current asthma (percent; 2015-2017)	NA	7.6	10	1
Factors, and Health	Current smoking (percent; 2015-2017)	NA	32.2	46	1
Behaviors ³	Adults categorized as obese, aged 20+ (BMI \geq 30; percent; 2015-2017)	NA	34.8	40	3
	Reported leisure time physical activity	INA.	54.0	1/	3
	in the past 30 days (percent; 2015-2017)	NA	66.3	34	7
	Received a flu vaccine in the last year, aged 65+ (percent; 2015-2017)	NA	58.9	34	6
	Received a netvaccine in the last year, aged 65+ (percent; 2015-2017) Received a pneumococcal vaccine ever, aged 65+ (percent; 2015-2017)	NA	73.7	16	7
	Accidental drug overdose		7.5.7	10	,
	(age-adjusted rate per 100,000 population; 2015-2017)		12.2	23	1
	Alzheimer's disease	-	13.2	25	1
	(age-adjusted rate per 100,000 population; 2015-2017)		25.2	4	4
	Cancer (malignant neoplasms only;		23.2	4	4
	age-adjusted rate per 100,000 population; 2015-2017)		180.2	26	16
	Cerebrovascular disease		100.2	20	10
	(age-adjusted rate per 100,000 population; 2015-2017)		62.9	38	4
Mortality ²	Chronic lower respiratory disease	-	02.5	50	
wortanty	(age-adjusted rate per 100,000 population; 2015-2017)		48.3	21	4
	Diabetes (age-adjusted rate per 100,000 population, 2013-2017)		48.5	5	2
	Diseases of the heart		14.5	J	2
	(age-adjusted rate per 100,000 population; 2015-2017)		238.2	37	17
	Motor vehicle accident	-	230.2	57	1/
	(age-adjusted rate per 100,000 population; 2015-2017)		32.6	35	2
	Suicide (age-adjusted rate per 100,000 population; 2015-2017)		12.2	14	1
	All causes (age-adjusted rate per 1,000 population; 2015-2017)		9.6	31	
	Families below the poverty level (percent; 2013-2017)	NA	19.9	NA	1
1007 by 1400	Population Non-Hispanic white (percent; 2013-2017)	NA	60.9	NA	6
Population	Population Non-Hispanic black (percent; 2017)	NA	33.5	NA	2
Demographics ⁴	Population Non-Hispanic other (percent; 2017)	NA	1.3	NA	
1000 A	Population Hispanic/Latino (percent; 2017)	NA	4.4	NA	
		CONTRACT OF CONTRACT		1000	
	Delayed seeing a doctor in the last year due to cost (percent; 2015-2017) ³	NA	20.3	37	1
	Has at least one person considered a personal doctor				
Health	or health care provider (percent; 2015-2017) ³	NA	85.3	9	7
Care Access	Population insured by Medicaid (percent; 2013-2017) ⁴	NA	56.0	NA	6
	Population insured by private health insurance (percent; 2013-2017) ⁴	NA	5.6	NA	
	Population without health insurance (percent; 2013-2017) ⁴	NA	13.2	NA	
Home and	Elevated (≥5 mcg/dL) blood lead tests in children <6 years of age				
Home and Environmental	(percent of all tests; 2017) ⁵	NA	2.6	29	

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Appendix C

McLeod Health Cheraw completed an inventory of community resources available within the service area. These resources include but are not limited to organizations, facilities, and programs in the community that are potentially available to address health needs.

Organizations are listed by county under the following headings:



About this Guide:

McLeod Health Cheraw is concerned about your health and well-being after you leave our hospital.

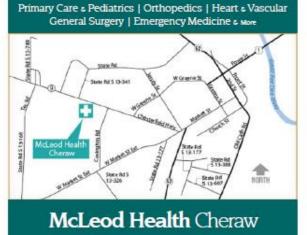
The purpose of this guide is to provide you with a variety of resources that may offer additional care options to you.

The guide is not all-inclusive of the services and providers available in the region but it does get you started on your road to better health.

For the complete physician listing, please visit: www.McLeodHealth.org,

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Community Resources

A Guide to Help You After You Leave the Hospital



Thank you for choosing McLeod Health Cheraw

Community Health Resources (Chesterfield & Mariboro counties)

AGENCY NAME	PHONE
American Red Cross	(803) 329-6575
Art of Daily Living, Inc.	(843) 253-5034
Cheraw Housing Authority	(843) 537-7222
Florence Housing Authority (Chesterfield & Marlboro counties)	(843) 669-4163
Marlboro County Dept. of Social Services	(843) 479-7181
Chesterfield County Dept. of Social Services	(843) 623-2147
SNAP/Family Independence	(843) 623-5229
SC Department of Health and Environmental Control (SC DHEC)	(803) 898-3432
CDC of Marlboro County	(843) 454-2188
Pee Dee Coalition New Beginnings Shelter	(843) 669-4694 (800) 273-1820
SC Thrive	(800) 726-8774
Three Rivers Behavioral Health	(866) 796-9911
Trinity Behavioral Care: Bennettsville	(843) 479-5683
Tri-County Community Behavioral Health Center: Marlboro Clinic	(843) 454-0442
Tri-County Community Behavioral Health Center: Chesterfield Clinic	(843) 623-2229
United Way of Chesterfield County	(843) 623-5274
Alpha Behavioral Health Center: (Chesterfield)	(843) 623-7062
Ace Recovery for Men - ARM (Chesterfield)	(843) 623-3077
Good Samaritan Colony - (Substance Abuse)	(843) 634-6848
Marlboro County Council on Aging	(843) 479-9951
Chesterfield County Council on Aging	(843) 623-2280

MEDICAL CLINICS (free or sliding scale cost)	
AGENCY NAME	PHONE
Mercy in Me Free Medical Clinic (Cheraw)	(843) 537-5288
CareSouth Carolina: Chesterfield Center	(843) 623-5080
CareSouth Carolina: Cheraw Center	(843) 537-0961
CareSouth Carolina: Bennettsville Center	(843) 479-1200
CareSouth Carolina: McColl Center	(843) 523-5751
CareSouth Carolina: Hartsville Center	(843) 332-3422
CareSouth Carolina: Society Hill Center	(843) 378-4501
Sandhills Medical Foundation: McBee	(843) 335-8291
Sandhills Medical Foundation: Jefferson	(843) 658-3005
Sandhills Medical Foundation: Ruby	(843) 634-6044

Community Health Resources

McLEOD RESOURCES	
NAME	PHONE
McLeod Health Cheraw	(843) 537-7881
McLeod Hospice in Cheraw	(843) 320-5510
McLeod Outpatient Rehabilitation Services Cheraw	(843) 537-5563
McLeod Cardiopulmonary Rehabilitation	(843) 537-3378
McLeod Vascular Rehabilitation	(843) 537-3378
McLeod Home Health	(843) 777-3050
McLeod Nurse-Family Partnership	(843) 777-6479
Lung Cancer Screenings	(843) 320-3328
McLeod 3D Mobile Mammography Unit	(843) 777-2095
Bone Density Screenings	(843) 537-0010
McLeod Resource Center	(843) 777-2890
McLeod Safe Kids	(843) 777-2590
McLeod Diabetes Center/Education	(843) 777-6000
McLeod Safe Sitter Classes	(843) 777-2590
Multiple Myeloma Support Group (Florence)	(843) 777-5695
Shelby's Group: Breast Cancer Support Group (Florence)	(843) 777-5695
Prostate Cancer Support Group (Florence)	(843) 777-6339
Artful Expressions Support Group (Florence)	(843) 777-2042
Brain Tumor Support Group (Florence)	(843) 673-0122

ONLINE RESOURCES	
TOPIC	WEBSITE ADDRESS
Public Housing	https://www.hafsc.org/locations/map
SC DHEC & CDC	https://www.scdhec.gov/health/health-public- health-clinics/
STD Awareness	https://npin.cdc.gov/stdawareness/
TB Resources	https://findtbresources.cdc.gov/
Department of Social Services	https://dss.sc.gov/contact/marlboro/ https://dss.sc.gov/contact/chesterfield/
Assistance for Single Mothers	http://www.singlemomassistance.org/details/ chesterfield_county_dss_29709
Office of Vital Records	https://scdhec.gov/vital-records/office- locations
Mental Health Resources	http://tricountycmhc.org/adult-programs/ http://tricountycmhc.org/child-adolescent/
Free Clinics	https://www.scfreeclinics.org/ https://www.freeclinics.com/sta/north_carolina

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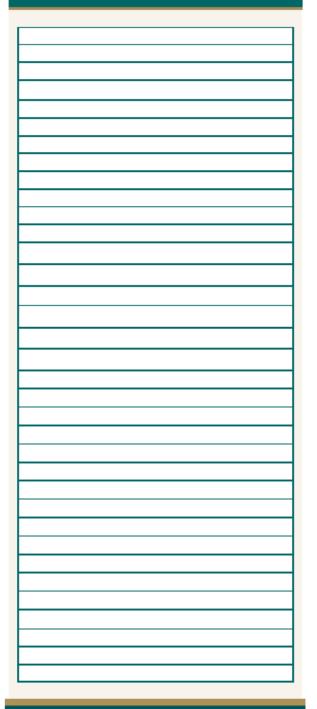
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McLeod Health www.mcleodhealth.org McLeod Health www.mcleodhealth.org The 2019 McLeod Health Cheraw Community Health Needs Assessment is located on the website of McLeod Health at <u>www.McLeodHealth.org</u>.

A copy can also be obtained by contacting the hospital administration office.